

	GUJARAT ELECTRICITY REGULATORY COMMISSION GANDHINAGAR 6th floor, GIFT ONE, Road 5-C, Zone 5, GIFT CITY, Gandhinagar – 382050. Email gerc@gercin.org
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Date: 15/07/2026

No./GERC/ITD/Tender/iMac/2026/

TENDER DOCUMENT

For

**Supply, Installation and Configuration of Apple iMac 24-inch, Desktop Systems
along with accessories for GERC office**

Tender No.	GERC/ITD/Tender/i-MAC/2026/1355
Tender Date	15/07/2026
Type of Bid	Two-bid system: Technical Bid and Financial Bid
Item	Apple iMac 24-inch desktop systems with accessories
Quantity	25 Nos.
Issuing Authority	Secretary, Gujarat Electricity Regulatory Commission

Office Address:

**Gujarat Electricity Regulatory Commission,
6th Floor, GIFT ONE, Road 5-C, Zone 5,
GIFT CITY, Gandhinagar, Gujarat.
Website: <https://www.gercin.org>
Email: gerc@gercin.org**



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1. NOTICE INVITING TENDER

- 1.1. Gujarat Electricity Regulatory Commission (GERC), Gandhinagar invites bids from eligible Apple-authorized sellers, dealers or resellers in India for supply, installation, configuration, and commissioning of Apple iMac 24-inch desktop systems with accessories for official use by GERC officers and staff.
- 1.2. The tender is uploaded on GERC website, www.gercin.org, under the latest news Section. Bidders shall submit their bids strictly in accordance with this Tender Document and the instructions in the tender document.
- 1.3. The procurement shall be under a two-bid system consisting of Technical Bid and Financial Bid. The Financial Bid of only technically qualified bidders shall be opened.
- 1.4. This tender is issued in accordance with the applicable procurement procedure.
- 1.5. Complete bid documents duly signed and sealed shall be submitted by Speed Post, Registered Post, Courier or Hand Delivery so as to reach the following address on or before 14/08/2026 up to 18:00 hours in as sealed envelope. The sealed envelope shall be superscribed as **“Bid Documents for Supply, Installation and Configuration of Apple iMac 24-inch Desktop Systems along with Accessories for GERC Office”**. Bids received after the prescribed date and time shall not be considered. GERC shall not be responsible for any postal, courier or transit delay. Any corrigendum/addendum relating to this tender, if issued, shall be uploaded on the GERC website.

The Secretary
Gujarat Electricity Regulatory Commission
6th Floor, GIFT ONE, Road 5-C, Zone 5,
GIFT CITY, Gandhinagar – 382050, Gujarat.



2. IMPORTANT TENDER INFORMATION

Particulars	Details
Tender issuing authority	Secretary, GERC
Tender title	Supply, Installation and Configuration of Apple iMac 24-inch Desktop Systems with Accessories
Tender number	GERC/ITD/i-MAC/2026/1355
Mode of submission	Sealed bid by Speed Post / Registered Post / Courier / Hand Delivery
Address for submission	Secretary, Gujarat Electricity Regulatory Commission, 6th Floor, GIFT ONE, Road 5-C, Zone 5, GIFT CITY, Gandhinagar – 382050, Gujarat
Quantity	25 Apple iMac 24 inch Desktop Systems with Accessories
Tender Fee	NIL
Bid system	Two-bid system: Technical Bid and Financial Bid
EMD	Rs. 25,000/-
Performance Security	5% of Total Contract Value
Performance Security validity	Two years from the date of successful installation and acceptance by GERC
Delivery and completion period	Within 60 days from the date of issuance of Work Order / Purchase Order
Bid validity	180 days from the last date of bid submission
Last date and time for submission	<u>14/08/2026 at 18:00 hours</u>
Opening of Technical Bid	<u>17/08/2026 at 12:00 hours at GERC office</u>
Opening of Financial Bid	Will be intimated separately to Technically Qualified Bidders



3. SCOPE OF WORK

The scope of work shall include the following activities:

- 3.1. Supply of 25 Nos. of brand-new Apple iMac 24-inch desktop systems with accessories as per the approved technical specifications.
- 3.2. Each Apple iMac system shall be supplied with one good-quality Type-C/Thunderbolt to USB-A converter/adaptor suitable for connecting existing printers, scanners and other USB-A peripherals used in GERC. The cost of such adapter shall be included in the quoted price, and no separate payment shall be made.
- 3.3. Delivery, unloading, unpacking and physical installation of the systems at GERC office or any other GERC location in Gujarat as intimated by GERC.
- 3.4. Installation and initial configuration of macOS, system updates, user profiles, network settings, printers and standard office settings as required by GERC.
- 3.5. Assistance for integration with the existing GERC office network infrastructure, internet, Wi-Fi, shared storage, printers, scanners, video-conferencing systems and other peripherals wherever applicable.
- 3.6. Registration of OEM warranty and AppleCare+/OEM extended support, and submission of documentary proof of warranty registration along with the serial numbers and warranty validity details of all supplied systems.
- 3.7. Submission of system-wise serial number list, configuration details, warranty details, delivery challans, installation reports and user acceptance reports.
- 3.8. Providing Basic on-site/Virtual training to the concerned users and IT staff of GERC regarding the operation, new system features, and support procedure.



- 3.9. Providing warranty and service support during the warranty/support period as per this Tender Document.
- 3.10. Supply of refurbished, used, demo, repaired, assembled, grey-market or non-genuine products shall not be accepted. All systems and accessories shall be brand-new, genuine and sourced through authorized channels.
- 3.11. The bidder shall submit a tender-specific authorization letter from the OEM / authorized Apple distributor confirming that the bidder is authorized to supply, install and provide warranty/support services for the quoted Apple iMac systems under this tender.
- 3.12. The bidder shall carefully go through the eligibility criteria prescribed in this tender document and shall submit the requisite details in the relevant Annexures along with supporting documents. Non-submission of required details/documents may result in rejection of the bid.
- 3.13. In the event of any anticipated delay in delivery as per the tender terms and conditions, the bidder shall submit a written request to the Commission well in advance clearly stating the reasons for delay and the proposed revised delivery schedule. Such request shall be reviewed by the Competent Authority, and approval or rejection of the extension of time as per the revised delivery schedule shall be at the discretion of the Competent Authority. The decision of the Competent Authority in this regard shall be final and binding on the bidder.

4. GENERAL TERMS AND CONDITIONS

- 4.1. The bidder shall read and understand the complete Tender Document before submitting the bid. Submission of bid shall be deemed as unconditional acceptance of the tender terms, unless deviations are specifically declared and accepted by GERC.
- 4.2. The bidder(s) should download the tender document from the GERC website (i.e. www.gercin.org in the Latest News Section). The bidder(s) are required to submit the downloaded tender document duly stamped and signed as a token of acceptance of all the terms and conditions of the tender. Incomplete, conditional, late or unsigned bids shall be liable for rejection.
- 4.3. The bid shall be submitted in a sealed main cover titled **“Bid Documents for Supply, Installation and Configuration of Apple iMac 24-inch Desktop Systems along with Accessories for GERC Office”**. The main cover shall contain two separate sealed covers, namely **Technical Bid** and **Financial Bid**. The Technical Bid shall contain all relevant details, Annexures, eligibility documents and supporting documents duly signed and stamped by the bidder. The Financial Bid shall contain only the price schedule in the prescribed format, duly signed and stamped by the bidder.
- 4.4. The bidder shall provide complete contact details of the authorized person for all tender-related communication. Any change in the contact person, mobile number, email address or office address after submission of the bid shall be immediately intimated to GERC in writing.
- 4.5. Bidders shall quote only one complete solution meeting the tender specifications. Conditional, ambiguous or incomplete offers may be rejected.



- 4.6. Make, model, configuration, warranty and service details must be clearly mentioned in the Technical Bid and Compliance Sheet.
- 4.7. The successful bidder shall remain solely responsible for performance of all supplied systems, accessories, installation work, configuration, and warranty support.
- 4.8. All prices shall be firm and all-inclusive, including taxes, duties, levies, freight, insurance, transportation, packing, forwarding, loading, unloading, installation, commissioning, configuration, and all incidental charges.
- 4.9. The risk in goods shall remain with the supplier until successful delivery, installation, commissioning and acceptance by GERC.
- 4.10. The bidder shall comply with all applicable laws, rules, regulations and statutory requirements.
- 4.11. GERC reserves the right to verify credentials, authorization, product genuineness, warranty details and past performance from OEM, clients or any other reliable source.
- 4.12. GERC reserves the right to accept or reject any bid, cancel the tender, modify quantities or annul the procurement process at any stage without assigning any reason.
- 4.13. GERC may increase the quantity by up to 25% at the time of placement of order, subject to approval of the Competent Authority and applicable procurement rules.
- 4.14. The successful bidder shall not assign or sublet the contract without prior written approval of GERC. However, OEM-authorized service support may be used with full responsibility remaining with the successful bidder.



- 4.15. Bidders shall not quote any discontinued or end-of-life product. If a model is discontinued after bid submission but before supply, the bidder shall offer an equal or higher successor model at the same price, subject to approval by GERC.
- 4.16. The Suppliers should submit documentary evidence of its credentials, experience and past performance in supplying similar products to Government/Private Companies(s)/Organisation(s)/Institution(s).
- 4.17. Any attempt by a bidder, directly or indirectly, to influence the tender process, technical evaluation, financial evaluation, bid comparison or award decision of GERC shall result in rejection of the bid and may also lead to forfeiture of EMD / Performance Security and further action as per applicable rules.
- 4.18. The date, time for opening of the Financial Bids shall be intimated separately to the technically qualified bidders. The other details are as under:
- a.) The bidders or their authorized representatives, if they so desire may remain present at the time of the opening of the Financial Bid at their own cost.
 - b.) Only those Financial Bids will be opened who are found technically qualified by the Tender Evaluation committee.
- 4.19. GERC reserves the right to accept or reject any or all bids, wholly or partly, without assigning any reason. The decision of GERC shall be final and binding on all bidders.



5. TECHNICAL SPECIFICATIONS

The bidder shall quote the exact make, model and configuration of the offered product. The quoted product must meet or exceed the minimum technical specifications prescribed below. Any deviation shall be clearly mentioned in the compliance sheet. GERC may reject any bid not meeting the minimum specifications.

Sr. No.	Parameter	Minimum Requirement
1	Product	Apple iMac, 24-inch, Blue colour
2	Processor	Apple M4 chip or latest successor model having equal or higher specifications
3	CPU / GPU	10-core CPU and 10-core GPU
4	Neural Engine	16-core Neural Engine
5	AI support	Compatible with Apple Intelligence and AI-enabled applications
6	Memory	24 GB unified memory
7	Storage	1 TB SSD storage
8	Display	24-inch 4.5K Retina display with standard glass or equivalent OEM specification
9	Network	Gigabit Ethernet, Wi-Fi and Bluetooth. Latest available Wi-Fi and Bluetooth standards in the quoted configuration shall be provided.
10	Ports	Four Thunderbolt / USB-C ports or the standard ports available with the approved 10-core configuration; must support high-speed data transfer and external display connectivity as per OEM design
11	Camera and audio	Built-in high-resolution camera, microphone array and integrated speaker system
12	Keyboard	US English Magic Keyboard with Touch ID and Numeric Keypad, matching colour where available
13	Mouse	Magic Mouse, matching colour where available



Sr. No.	Parameter	Minimum Requirement
14	Mounting	Standard stand
15	Operating system	Latest stable macOS version available at the time of delivery
16	Warranty / support	Standard OEM warranty with AppleCare+/OEM extended support coverage for minimum additional period of one year
17	Accessories	All standard OEM accessories, power cables and iMac shall be supplied with one branded Type-C/Thunderbolt to USB-A adapter compatible with the offered model, for connecting existing USB-A printers, scanners and other peripherals.
18	Services	Supply, installation, configuration, and support under warranty

If the specified M4 model is discontinued by the OEM before completion of the tender process, the bidder may offer the then-current successor model of the same product category with specifications equal to or higher than those prescribed above, subject to technical evaluation and approval by GERC.

6. ELIGIBILITY CRITERIA

The bidder must meet the following minimum eligibility criteria. Documentary evidence shall be submitted with the Technical Bid.

Sr. No.	Eligibility Requirement	Documents to be Submitted
1	The bidder shall undertake to complete the supply, installation and configuration of the systems within the prescribed period.	Undertaking as per <u>Annexure I</u> and implementation plan.
2	The bidder shall submit EMD of ₹25,000/- or valid EMD exemption documents, as applicable. Micro and Small Enterprises may claim EMD exemption as per applicable policy	EMD payment proof / Demand Draft details / transaction proof, or valid Udyam Registration Certificate for Micro / Small Enterprise along with EMD exemption declaration as per relevant <u>Annexure II</u> .
3	The bidder shall have minimum average annual turnover of Rs. 50 lakh during the last three financial years.(FY 2023-24, 2024-25 And 2025-26)	Certificate issued by a Chartered Accountant certifying the annual turnover for the specified financial years, as per <u>Annexure III</u> .
4	The bidder shall have experience in supply of Apple Mac / iMac / MacBook systems or similar IT hardware. The bidder shall have successfully executed a minimum of three such supply orders during the Financial Years 2023-24, 2024-25 and 2025-26 with at least one supply order in each financial year.	Work orders, purchase orders, completion certificates or invoices for similar supplies during the last three years as per <u>Annexure - IV</u>



Tender Document - Apple iMac Desktop Systems - GERC

Sr. No.	Eligibility Requirement	Documents to be Submitted
5	The bidder shall not have been blacklisted, debarred or banned by any Central Government, State Government, PSU, Government institution or statutory authority.	Self-declaration as per <u>Annexure V.</u>
6	The offered Apple iMac system and accessories shall comply with the minimum technical specifications prescribed in the tender.	Duly filled and signed Technical Compliance Sheet as per <u>Annexure-VIII.</u>
7	The bidder shall be OEM or Apple-authorized seller / dealer / distributor/reseller in India.	Valid Apple authorization certificate as per <u>Annexure - X.</u>
8	The bidder shall have a registered office in India and valid PAN and GST registration.	GST registration certificate, PAN and incorporation / firm registration documents.
9	The bidder shall have its own office or service support arrangement at Gandhinagar / Ahmedabad for providing prompt after-sales support, warranty and maintenance support to GERC during the warranty / AppleCare+ / OEM support period. The successful bidder shall remain responsible for timely support and coordination with OEM / authorized service provider.	Service Support Declaration and Escalation Matrix as per <u>Annexure-XI</u> , along with valid address proof of office / service support arrangement at Gandhinagar / Ahmedabad, such as GST registration certificate, rent agreement, electricity bill, office ownership proof, authorization letter or any other relevant supporting document.



7. DOCUMENTS TO BE SUBMITTED IN THE TENDER

A. TECHNICAL BID

The Technical Bid shall contain the following documents. Failure to submit the below mentioned documents may result in rejection of the bid.

1. Signed and stamped copy of the complete Tender Document.
 2. Bidder undertaking as per Annexure I.
 3. EMD proof or valid documentary evidence for EMD exemption as per Annexure - II.
 4. Chartered Accountants Certificate certifying the Annual turnover of last three years as per Annexure - III.
 5. Details of experience of last three years as per Annexure - IV
 6. Declaration regarding blacklisting and integrity as per Annexure V.
 7. General information as per Annexure VI.
 8. Schedule of Requirement as per Annexure VII.
 9. Duly filled Technical Compliance Sheet as per Annexure VIII.
 10. Tender specific Authorization Letter from OEM / Authorized Apple Distributor – Annexure X.
 11. Service support declaration and escalation matrix, Annexure XI.
 12. Copies of GST certificate, PAN, firm registration / incorporation certificate and address proof.
 13. GERC reserves the right to seek clarification or additional supporting documents.
- Wherever considered necessary, during the evaluation of the Technical Bid.

B. FINANCIAL BID

1. Financial Bid in the prescribed format as per Annexure IX shall be submitted separately in the sealed cover superscribed “Financial Bid cover” and shall not be included in the Technical Bid.



8. DELIVERY, INSTALLATION AND ACCEPTANCE

The successful bidder shall complete supply, installation, configuration, and commissioning of the Apple iMac systems within **60 days** from the date of issuance of the Work Order / Purchase Order, unless an extension is granted in writing by GERC.

1. Delivery shall be made at GERC office or such other GERC location(s) as may be specified in the Work Order.
2. The bidder shall coordinate delivery schedule with the IT Department of GERC before dispatch.
3. The bidder shall ensure safe packing, transit insurance and secure transportation up to the destination.
4. The bidder shall deploy competent technical personnel for installation and configuration at site.
5. Delivery and installation shall be done in the presence of concerned user / IT representative, and user confirmation shall be obtained wherever feasible.
6. The systems shall be accepted only after physical verification, serial number verification, configuration verification, and basic functional testing and submission of installation report.
7. GERC may reject any item found damaged, defective, non-genuine, wrongly configured, not matching the quoted configuration or not covered by proper OEM warranty.



9. WARRANTY, SUPPORT AND SERVICE LEVEL REQUIREMENTS

1. The bidder shall provide standard OEM warranty with AppleCare+/OEM extended support coverage for an additional period of one year.
2. Warranty shall start from the date of satisfactory installation and commissioning or warranty registration date, whichever is later and more beneficial to GERC, subject to OEM terms.
3. The bidder shall submit documentary proof of warranty registration for each system, including serial number and warranty validity period.
4. Any defective item or part during the warranty/support period shall be repaired or replaced at no additional cost to GERC.
5. The bidder shall respond to service calls within 24 hours of complaint registration by phone, email or service portal, excluding public holidays unless emergency support is specifically required.
6. The bidder shall make best efforts to resolve hardware complaints within 3 working days from the date of registration of the complaint. If resolution is expected to take longer, the bidder shall provide a suitable standby arrangement wherever feasible.
7. Repeated failure of the same item may be treated as a defect requiring replacement, subject to verification by GERC and OEM service report.
8. Warranty/support shall include all standard services covered under OEM warranty/AppleCare+/extended support. Any exclusions shall be clearly stated by the bidder in the Technical Bid.
9. GERC shall not pay any separate charges for warranty registration, complaint logging, site visit, inspection, replacement of the covered parts, or covered repair service during the warranty/support period.



10. EARNEST MONEY DEPOSIT AND PERFORMANCE SECURITY

10.1 Earnest Money Deposit

1. A demand draft of Rs. 25,000/- (Twenty-Five Thousand Only) towards refundable EMD from a Nationalized bank/Schedule bank in favor of “GERC Gandhinagar” payable at Gandhinagar placed in a separate envelope marked “EMD” should accompany bid documents. Without the EMD the bid will not be considered.
2. The EMD of the successful bidder shall be returned without interest after submission and acceptance of the prescribed Performance Security.
3. The EMD of unsuccessful bidders will be returned to them without any interest within thirty (30) working days after awarding the offer.
4. Micro and Small Enterprises (MSEs) registered under the Ministry of Micro, Small and Medium Enterprises shall be eligible for exemption from payment of EMD, subject to submission of a valid Udyam Registration Certificate along with the bid.
5. The EMD shall be forfeited if the bidder withdraws or modifies the bid during bid validity, refuses to accept the award, fails to submit Performance Security, fails to execute the contract / order, or violates any tender condition attracting forfeiture.
6. The EMD proof/EMD exemption shall be submitted as per Annexure - II

10.2 Performance Security

1. The successful bidder shall submit Performance Security equivalent to 5% of the total contract value within 15 days from the date of issue of Work Order / Letter of Award, unless another timeline is specified by GERC.



2. Performance Security shall be in the form of Bank Guarantee / Demand Draft / RTGS / any other mode approved by GERC.
3. The Performance Security shall remain valid for two years from the date of successful installation and acceptance by GERC, covering the one-year standard warranty and one-year additional AppleCare+ / OEM support period.
4. Failure to submit Performance Security within the prescribed period may result in cancellation of award and forfeiture of EMD.
5. GERC shall have the right to invoke or forfeit the Performance Security, in whole or in part, in the event of breach of any contractual obligation by the successful bidder.



11. PRICE BID AND PAYMENT TERMS

1. The Financial Bid shall be submitted only in the prescribed format as per Annexure – VII in a separate sealed cover superscribed “Financial bid”. The quoted price shall be all-inclusive, firm and remain valid during the entire contract period.
2. The bidder shall quote unit rate and total amount for 25 Nos. of Apple iMac Desktop systems inclusive of all accessories, warranty/extended support, installation, configuration and all other services.
3. GST shall be indicated separately wherever the price format permits. The bidder shall be responsible for correct tax classification and invoicing.
4. No additional amount shall be payable for packing, forwarding, freight, insurance, loading, unloading, installation, commissioning, configuration, warranty registration, service support or any incidental work forming part of the scope.
5. Payment shall be subject to statutory deductions, TDS/TCS or any other deductions as applicable.
6. Payment shall be released within 30 days from the date of submission of invoice subject to satisfactory supply, installation, configuration, data migration, commissioning, warranty registration, submission of all required documents, acceptance by GERC and statutory deductions if any.
7. The successful bidder shall submit a tax invoice containing the Purchase Order number, serial numbers of the supplied systems, GST details and such other particulars as may be required under the applicable laws.



12. BID EVALUATION AND AWARD OF CONTRACT

1. Technical Bids shall be evaluated to determine the bidder's eligibility, responsiveness, compliance with the technical specifications, submission of the prescribed documents and acceptance of the terms and conditions of the Tender Document.
2. GERC may seek clarifications from bidders, if required during the technical evaluation. However, no change in the substance of the bid, offered specification or quoted price shall be permitted.
3. Only the Financial Bids of the bidders found technically qualified shall be opened.
4. The Financial Bids shall be evaluated on the basis of the lowest all-inclusive quoted price for the supply, installation, configuration and commissioning of 25 Nos. Apple iMac systems including warranty/support, accessories, taxes, duties, transportation, loading, unloading and all other applicable charges.
5. The contract shall be awarded to the technically qualified bidder quoting the lowest evaluated responsive bid (L1) subject to fulfillment of all eligibility conditions and approval of the Competent Authority.
6. In case of a tie between two or more L1 bidders, GERC may decide the matter as per applicable procurement procedure or through any fair and transparent method approved by the Competent Authority.
7. GERC reserves the right to conduct technical verification, demonstration, OEM confirmation, price reasonability assessment or negotiation, wherever permitted under applicable rules, before award of contract.
8. GERC reserves the right to accept or reject any or all bids, in whole or in part, without assigning any reason. The decision of GERC regarding responsiveness, technical qualification, evaluation and award shall be final and binding.



13. DELAY, LIQUIDATED DAMAGES, FORCE MAJEURE AND TERMINATION

13.1 Completion Period and Delay

The successful bidder shall complete the work within the period prescribed in the Work Order / Letter of Award. In case of anticipated or actual delay, the bidder shall immediately submit a written request to GERC stating the reasons for delay and revised completion schedule. Any extension of time shall be granted only with the prior written approval of the Competent Authority, whose decision regarding extension, if any, shall be final and binding.

13.2 Liquidated Damages

If the successful bidder fails to complete the work within the prescribed period or the extended period approved by the Competent Authority, GERC may levy liquidated damages at 0.5% of the value of delayed / undelivered items per week or part thereof, subject to a maximum of 10% of the total contract value.

13.3 Defective / Non-compliant Supply

If any item or accessory is found defective, damaged, non-genuine, wrongly supplied, not matching the ordered configuration, or not covered under OEM warranty/support, the bidder shall replace the same with a brand-new genuine item at no additional cost to GERC within 7 days from the date of intimation or within such period as may be permitted by GERC.



13.4 Force Majeure

The bidder shall not be held responsible for delay or failure in performance caused by events beyond its reasonable control, such as natural calamity, war, riot, fire, flood, epidemic, government restriction or any other event accepted by GERC as force majeure. The bidder shall inform GERC in writing immediately upon occurrence of such event with supporting details. The period of performance may be extended to the extent approved by the Competent Authority. Force majeure shall not apply to delays caused by normal business constraints, shortage of manpower, financial difficulty, vendor negligence or avoidable supply-chain issues.

13.5 Termination

GERC may terminate the contract / order in whole or in part if the bidder fails to supply conforming goods, fails to complete the work within the prescribed or approved extended period, breaches any tender / contract condition, submits false or misleading documents, becomes insolvent, or engages in fraudulent, corrupt or unethical practices. Consequences may include forfeiture of EMD / Performance Security as per applicable rules.

Sd/-
Secretary
Gujarat Electricity Regulatory Commission,
Gandhinagar, Gujarat.

Place: Gandhinagar

Date: 15/07/2026.



ANNEXURE I

UNDERTAKING FROM THE BIDDER

(To be submitted on bidder letterhead)

To,
The Secretary,
Gujarat Electricity Regulatory Commission,
Gandhinagar, Gujarat.

Subject: Undertaking for Supply, Installation, Configuration, and Commissioning of Apple iMac 24-inch Desktop Systems with accessories.

Sir,

1. I/We hereby unconditionally accept all terms and conditions mentioned in the Tender Document for the above work.
2. I/We certify that the information and documents submitted with our bid are true, correct and complete. If any information is found false, incorrect or suppressed, our bid may be rejected and action may be taken as per applicable rules.
3. I/We undertake to supply only brand-new, genuine and authorized Apple iMac systems with accessories as per the technical specifications prescribed in the Tender Document.
4. I/We undertake to complete supply, installation, configuration, and commissioning within the prescribed completion period.
5. I/We undertake to provide warranty/support as specified in the tender and to repair/replace defective items without additional cost during the applicable warranty/support period.
6. I/We undertake to maintain confidentiality and security of any official data handled during installation.

Date: _____

Place: _____

Email: _____ Mobile: _____

Signature of Authorized Signatory: _____

Name & Designation: _____

Name of Firm/Company with Seal: _____



ANNEXURE-II
FORMAT FOR SUBMISSION OF EMD PROOF / EMD EXEMPTION

To,
The Secretary,
Gujarat Electricity Regulatory Commission,
Gandhinagar.

Subject: Submission of EMD proof / EMD exemption for Tender dated ____/07/2026

Sir,

I/We, M/s _____, hereby submit EMD details furnished by us /
claim EMD exemption from payment of EMD for Tender Document No.

_____ as under:

EMD paid: Yes / No

EMD Amount: ₹ _____

DD / Transaction No.: _____ Date: _____ Bank: _____

OR

EMD exemption claimed: Yes / No

Category: Micro / Small:

Udyam Registration No.: _____

Validity (if applicable).

I/We confirm that the EMD proof / exemption certificate submitted is true, valid and applicable to this tender. If found invalid, false or not applicable, GERC shall be entitled to reject the bid as non-responsive.

Date: _____

Place: _____

Signature of Authorized Signatory: _____

Name & Designation: _____

Name of Firm/Company with Seal: _____



ANNEXURE-III

CERTIFICATE OF ANNUAL TURNOVER DETAILS

(To be issued on the Letterhead of a Practising Chartered Accountant)

To,
The Secretary,
Gujarat Electricity Regulatory Commission,
Gandhinagar.

Subject: Certificate of Annual Turnover for Tender dated ___/07/2026

Sir,

This is to certify that, based on the books of accounts and other financial records produced before me/us by M/s _____, the annual turnover of the firm/company for the following financial years is as under:

Sr. No.	Financial Year	Annual Turnover (₹)
1	2023-24	
2	2024-25	
3	2025-26	

Average Annual Turnover for the above three financial years: ₹ _____

Based on the books of accounts and other relevant financial records produced before me/us, I/We hereby certify that the above turnover figures are true and correct to the best of my/our knowledge and belief.

Signature of Chartered Accountant:

Name:

Membership No.:

Firm Registration No.:

UDIN:

Seal:

Date:

Place:

Note: In case the accounts for the Financial Year 2025-26 have not been finalized and/or audited as on the last date of submission of bids, the Chartered Accountant may certify the annual turnover for the said financial year on the basis of the provisional books of accounts and financial records maintained by the bidder. Such certificate shall clearly mention that the turnover for FY 2025-26 is based on provisional accounts.



ANNEXURE-IV

DETAILS OF EXPERIENCE FOR LAST THREE YEARS

(To be submitted on bidder letterhead)

To,
The Secretary,
Gujarat Electricity Regulatory Commission,
Gandhinagar, Gujarat.

Subject: Details of Experience for Supply, Installation, Configuration, and Commissioning of Apple iMac 24-inch Desktop Systems with accessories.

Sir,

I/We, M/s _____, hereby submit the details of similar supplies executed by us during the last three financial years in support of the eligibility criteria prescribed in the Tender Document No. _____:

Sr. No.	Name of Client / Organization	Description of Supply / Work	Financial Year	Order Value (₹)	Supporting Document Attached
1			FY 2023-24		Work Order / Purchase Order / Invoice / Completion Certificate
2			FY 2024-25		Work Order / Purchase Order / Invoice / Completion Certificate
3			FY 2025-26		Work Order / Purchase Order / Invoice / Completion Certificate

I/We certify that the above information is true and correct. Copies of the relevant Work Orders / Purchase Orders, Invoices, Completion Certificates or any other supporting



documents establishing execution of similar supplies / works during the last three years are enclosed. **I/We understand that GERC reserves the right to verify the information furnished by us from the respective client(s) or any other reliable source.**

Date: _____

Place: _____

Signature of Authorized Signatory: _____

Name & Designation: _____

Name of Firm/Company with Seal: _____

Note

1. The bidder shall furnish details of a **minimum of three similar supply orders successfully executed during Financial Years 2023-24, 2024-25 and 2025-26**, with at least one supply order in each financial year, in accordance with the Tender Document.
2. Copies of the relevant Purchase **Orders/Work Orders, along with Completion Certificates, Invoices or any other documentary evidence** establishing successful execution of the above supply orders, shall be enclosed.
3. In case the bidder has executed more than one similar supply order in any of the above financial years, additional details may also be furnished.
4. GERC reserves the right to verify the experience claimed by the bidder from the respective client(s) or any other reliable source. Failure to furnish satisfactory documentary evidence or furnishing false, misleading or incorrect information may render the bid liable for rejection.



ANNEXURE V

DECLARATION REGARDING BLACKLISTING AND INTEGRITY

(To be submitted on bidder letterhead)

To,
The Secretary,
Gujarat Electricity Regulatory Commission,
Gandhinagar, Gujarat.

Subject: Declaration Regarding Black Listing and Integrity.

Sir,

I/We hereby certify and declare that:

1. I/We have not been blacklisted, debarred, suspended or banned from business by any Central Government, State Government, PSU, Government institution, statutory authority or any other Government / Semi-Government organization during the last three years from the bid due date.
2. I/We have not directly or indirectly engaged in any corrupt, fraudulent, coercive, undesirable or restrictive practice in respect of any tender, contract or agreement with any Government, statutory authority or public sector entity.
3. No vigilance / CBI / police / court case affecting our eligibility or integrity is pending against us, except as disclosed separately in the bid.
4. I/We understand that submission of false declaration may lead to rejection of bid, cancellation of contract, forfeiture of EMD / Performance Security and other action as per applicable law.

Date: _____

Place: _____

Signature of Authorized Signatory: _____

Name & Designation: _____

Name of Firm/Company with Seal: _____



ANNEXURE VI

(To be submitted on bidder letterhead)

To,
The Secretary,
Gujarat Electricity Regulatory Commission,
Gandhinagar, Gujarat.

Subject: General Information.

Sir,

GENERAL INFORMATION

Sr. No.	Particulars	Details	Reference Page No. (wherever applicable)
1	Name of Firm / Agency / Company		
2	Complete office address, phone number and email		
3	Website, if any		
4	Type of organization: Proprietorship / Partnership / LLP / Company / Others		
5	Year of establishment		
6	Name, designation and mobile number of authorized signatory		
7	GST registration number		
8	PAN		
9	Whether bidder is OEM / Apple-authorized seller / dealer / reseller		
10	Whether bidder has submitted tender-specific authorization		
11	Whether bidder has claimed MSE exemption		



I/We hereby certify that the information furnished above is true and correct to the best of my/our knowledge and belief. I/We understand that if any information furnished by us is found to be false, incorrect or misleading, GERC shall be entitled to reject our bid or take such other action as may be permissible under the Tender Document and applicable law.

Date: _____

Place: _____

Signature of Authorized Signatory: _____

Name & Designation: _____

Name of Firm/Company with Seal: _____



ANNEXURE VII
SCHEDULE OF REQUIREMENT
(To be submitted on bidder letterhead)

To,
The Secretary,
Gujarat Electricity Regulatory Commission,
Gandhinagar, Gujarat.

Subject: Schedule of Requirement.

Sir,

Sr. No.	Item	Qty	Delivery Location	Delivery Period
1	(i) Apple iMac 24-inch, Blue colour, M4 chip, 10-core CPU, 10-core GPU, 16-core Neural Engine, 24 GB unified memory, 1 TB SSD storage, 4.5K Retina display, Gigabit Ethernet, Wi-Fi, Bluetooth, Magic Keyboard with Touch ID and Numeric Keypad, Magic Mouse, macOS latest version and standard stand, One branded compatible adapter with each iMac for connecting existing USB-A printers, scanners and other peripherals as per technical specifications. (ii) AppleCare+ extended support one year after warranty period as per tender specifications.	25	GERC office, G'nagar	Within 60 days

I/We, _____, hereby confirm that the items and services offered by us are in accordance with the above Schedule of Requirement and the terms and conditions of the tender document.

Date: _____

Place: _____

Signature of Authorized Signatory: _____

Name & Designation: _____

Name of Firm/Company with Seal: _____



ANNEXURE VIII

TECHNICAL COMPLIANCE SHEET

(To be submitted on bidder letterhead)

To,
The Secretary,
Gujarat Electricity Regulatory Commission,
Gandhinagar, Gujarat.

Subject: Technical Compliance Sheet.

Sir,

Sr. No.	Parameter	Tender Requirement	Complied (Yes/No)	Offered Make / Model / Details
1	Product	Apple iMac, 24-inch, Blue colour or as approved by GERC		
2	Processor	Apple M4 chip or latest successor model having equal or higher specifications		
3	CPU / GPU	10-core CPU and 10-core GPU or higher		
4	Neural Engine	16-core Neural Engine or higher		
5	AI support	Support for Apple Intelligence and compatible AI-enabled applications, subject to applicable GERC policy		
6	Memory	24 GB unified memory or higher		
7	Storage	1 TB SSD storage or higher		
8	Display	24-inch 4.5K Retina display with standard glass or equivalent OEM specification		
9	Network	Gigabit Ethernet, Wi-Fi and Bluetooth. Latest available Wi-Fi and Bluetooth		



Tender Document - Apple iMac Desktop Systems - GERC

Sr. No.	Parameter	Tender Requirement	Complied (Yes/No)	Offered Make / Model / Details
		standards in the quoted configuration shall be provided.		
10	Ports	Four Thunderbolt / USB-C ports or the standard ports available with the approved 10-core configuration; must support high-speed data transfer and external display connectivity as per OEM design		
11	Camera and audio	Built-in high-resolution camera, microphone array and integrated speaker system		
12	Keyboard	US English Magic Keyboard with Touch ID and Numeric Keypad, matching colour where available		
13	Mouse	Magic Mouse, matching colour where available		
14	Mounting	Standard stand		
15	Operating system	Latest stable macOS version available at the time of delivery		
16	Warranty / support	Standard OEM warranty with AppleCare+/OEM extended support coverage for minimum additional period of one year.		
17	Accessories	All standard OEM accessories, power cables and iMac shall be supplied with one branded Type-C/Thunderbolt to USB-A adapter compatible with the offered model, for connecting existing USB-A printers, scanners and other peripherals.		
18	Services	Supply, installation, configuration, and warranty registration and		



Tender Document - Apple iMac Desktop Systems - GERC

Sr. No.	Parameter	Tender Requirement	Complied (Yes/No)	Offered Make / Model / Details
		handover		
19	Overall Compliance	Offered Product Complies with all the technical specifications prescribed in the Tender Document		

I/We, _____, hereby confirm that the product offered by us complies with the minimum technical specifications prescribed in this tender document. I/We further confirm that the details mentioned in the Technical Compliance Sheet are true and correct, and the offered product shall be supplied, installed and commissioned strictly as per the tender requirements and approved configuration.

I/We understand that furnishing false, incorrect or misleading information may result in rejection of our bid and such other action as may be permissible under the Tender Document and applicable law.

Date: _____

Place: _____

Signature of Authorized Signatory: _____

Name & Designation: _____

Name of Firm/Company with Seal: _____



ANNEXURE IX

FINANCIAL BID FORMAT

(To be submitted separately in the prescribed financial bid format on bidders letter head in sealed cover)

To,
The Secretary,
Gujarat Electricity Regulatory Commission,
Gandhinagar, Gujarat.

Subject: Financial Bid for Supply, Installation, Configuration, and Commissioning of Apple iMac 24-inch Desktop Systems with accessories.

Sir,

Sr. No.	Item Description	Qty	Unit Rate excluding GST (Rs.)	GST Amount	Unit Rate inclusive GST (Rs.)	Total Amount inclusive GST (Rs.) [Qty × Unit Rate Including GST]
		(1)	(2)	(3)	(4) = (2) + (3)	(5) = (4) × (1)
1	(i) Supply, Installation, configuration and Commissioning of Apple iMac 24-inch desktop systems in all respects as per the Technical Specifications, Scope of Work and other Terms and Conditions of the Tender Document,. (ii) AppleCare+ extended support one year after warranty period as per tender specifications.	25				
2	Grand total in words					



I/We hereby certify that the prices quoted above are firm, unconditional and inclusive of all taxes, duties, packing, forwarding, freight, insurance, loading, unloading, transportation, installation, configuration, commissioning, warranty/support and all other incidental charges required for complete execution of the work in accordance with the Tender Document.

Date: _____

Place: _____

Signature of Authorized Signatory: _____

Name & Designation: _____

Name of Firm/Company with Seal: _____



ANNEXURE-X

FORMAT FOR AUTHORISATION OF APPLE PRODUCTS

(To be submitted on letterhead of apple authorized dealers/distributors)

To,
The Secretary,
Gujarat Electricity Regulatory Commission,
Gandhinagar, Gujarat.

**Subject: Authorization for Tender No. GERC/ITD/i-MAC/2026/_____ dated
____/07/2026**

Sir,

We hereby authorize M/s _____ having office at
_____ to participate in the above tender for supply,
installation, configuration and commissioning of Apple iMac 24-inch desktop systems as
per the tender specifications. This authorization is issued specifically for the above
tender.

We certify that the products quoted / supplied through the authorized bidder shall be
genuine and sourced through authorized channels. We confirm that the products to be
supplied under the above Tender shall be eligible for the applicable Warranty and
support as per OEM / AppleCare+ / applicable support terms, subject to compliance with
OEM policy. **Copy of valid Apple Authorization Certificate/Authorization Letter is
enclosed.**

Date: _____

Authorized Signatory: _____

Name and Designation: _____

Seal: _____

Email and Contact No.: _____



ANNEXURE XI

SERVICE SUPPORT AND ESCALATION MATRIX

(To be submitted on bidder letterhead)

To,
The Secretary,
Gujarat Electricity Regulatory Commission,
Gandhinagar, Gujarat.

Subject: Service Support and Escalation Matrix.

Sir,

I/We, M/s _____, hereby confirm that we have our own office / adequate service support arrangement through OEM / authorized service provider in Gujarat / nearby region, or otherwise have the ability to provide on-site support at GERC, Gandhinagar within the response time prescribed in the tender document.

I/We confirm that we have an office / service support arrangement at Gandhinagar / Ahmedabad for providing prompt support to GERC during the warranty / AppleCare+ / OEM support period.

In support of the same, valid address proof such as GST registration certificate, rent agreement, electricity bill, office ownership proof, authorization letter or any other relevant document is enclosed.

Level	Name / Designation	Office Address	Mobile / Phone	Email
L1 Support				
L2 Escalation				
OEM / Authorized Service				
Account Manager				
Senior Escalation				



I/We confirm that the above service support arrangement and escalation details are true and shall remain active during the warranty / support period. Any change in the office / service support arrangement, contact details or escalation matrix shall be immediately intimated to GERC in writing.

Date: _____

Place: _____

Signature of Authorized Signatory: _____

Name & Designation: _____

Name of Firm/Company with Seal: _____

