ANNEXURE II
QUARTERLY REPORT BY FORUM

Name of the Forum: **Palanpur CGRF**
Quarter: 2 Quarter Financial Year: 2025-26

Format I

Sr. No	Parameters		Delay in restoring supply	Quality of supply	Meter problem	Billing problems	Quality of service	Others	Total
1	Grievances Pending at the end of previous quarter		1	5	0	1	0	3	10
2	Grievances received during the quarter		0	3	1	2	2	1	9
3	Total Grievances (1+2)		1	8	1	3	2	4	19
4	Grievances redressed during the quarter		1	8	1	3	2	4	19
5	Balance Grievances to be redressed (3-4)		0	0	0	0	0	0	0
6	Grievances Successfully redressed during the quarter	a) Within 30 days	1	7	1	2	2	1	14
		b) After 30 days **along with reasons in brief**	0	1	0	1	0	3	5
		Total	1	8	1	3	2	4	19
7	Grievances in the process of redressal		0	0	0	0	0	0	0
8	Grievances pending for more than 30 Days **along with reasons in brief**		0	0	0	0	0	0	0
9	Number of Cases redressed in favor of the Licensee		0	0	0	0	0	0	0
10	Number of Cases redressed in favor of the Consumers		0	0	0	0	0	0	0
11	Others		1	8	1	3	2	4	19
12	No. of sittings in the quarter		1						
13	No. of sitting attended by the Chairperson		1						
14	No. of sitting attended by the Technical Member		1						
15	No. of sitting attended by the Independent Member		1						

Format II

Status of pending implementation of order of CGRF issued in favour of consumers (during the Current quarter)

Sr. No.	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgment No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman? Yes/No	Status of CGRF order/ implementation (Provide date of compliance in case order is implemented)
	NIL							

Format II.

Status of pending implementation of order of CGRF issued in favour of consumers (during the previous quarters)

Sr. No.	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgment No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman? Yes/No	Status of CGRF order/ implementation (Provide date of compliance in case order is implemented)
	NIL							