

ANNEXURE II

QUARTERLY REPORT BY FORUM

Name of the Forum : Corporate CGRF UGVCL Mehsana

Quarter: 3

Financial Year : 2025-26

Format I

Sr. No.	Parameters	Delay in Restoring Supply	Quality of Supply	Meter Problems	Billing Problems	Quality of Service	Others	Total	
1	Grievances pending at the end of previous quarter	0	0	0	0	0	0	0	
2	Grievances received during the quarter	0	0	0	2	0	5	7	
3	Total grievances (1+2)	0	0	0	2	0	5	7	
4	Grievances redressed during the quarter	0	0	0	1	0	4	5	
5	Balance grievances to be attended (3-4)	0	0	0	1	0	1	2	
6	Grievances successfully redressed during the quarter	Within 30 day	0	0	0	1	0	4	5
		After 30 days along with reasons in brief	0	0	0	0	0	0	0
		Total	0	0	0	1	0	4	5
7	Grievances in the process of redressal	0	0	0	1	0	1	2	
8	Grievances pending for more than 30 days along with reasons in brief	0	0	0	0	0	0	0	
9	Number of Cases redressed in favour of the Licensee	0	0	0	1	0	3	4	
10	Number of Cases redressed in favour of the Consumers	0	0	0	0	0	1	1	
11	Others	0	0	0	0	0	0	0	
12	No. of sittings in the quarter	2							
13	No. of sitting attended by the Chairperson	2							
14	No. of sitting attended by the Independent Member	2							
15	No. of sitting attended by the Consumer Representative	2							
16	No. of sitting attended by the Prosumer Representative	2							
17	No. of sitting attended by the Finance Member	2							