

## ANNEXURE II

### QUARTERLY REPORT BY FORUM

Name of the Forum : Circle CGRF UGVCL Himatnagar

Quarter:3

Financial Year : 2025-26

Format I

Sr. No.	Parameters	Delay in Restoring Supply	Quality of Supply	Meter Problems	Billing Problems	Quality of Service	Others	Total	
1	Grievances pending at the end of previous quarter	0	0	0	0	0	0	0	
2	Grievances received during the quarter	0	0	0	0	0	6	6	
3	Total grievances (1+2)	0	0	0	0	0	6	6	
4	Grievances redressed during the quarter	0	0	0	0	0	5	5	
5	Balance grievances to be attended (3-4)	0	0	0	0	0	1	1	
6	Grievances successfully redressed during the quarter	Within 30 day	0	0	0	0	0	5	5
		After 30 days along with reasons in brief	0	0	0	0	0	0	0
		Total	0	0	0	0	0	5	5
7	Grievances in the process of redressal	0	0	0	0	0	1	1	
8	Grievances pending for more than 30 days along with reasons in brief	0	0	0	0	0	0	0	
9	Number of Cases redressed in favour of the Licensee	0	0	0	0	0	0	0	
10	Number of Cases redressed in favour of the Consumers	0	0	0	0	0	0	0	
11	Others						5	5	
12	No. of sittings in the quarter						1	1	
13	No. of sitting attended by the Chairperson							1	
14	No. of sitting attended by the Independent Member							1	
15	No. of sitting attended by the Consumer Representative							1	
16	No. of sitting attended by the Prosumer Representative							1	
17	No. of sitting attended by the Finance Member							1	

<b>FY 2025-26</b>	<b>Quarter-3</b>
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**Format - II**

**Status of implementation of order of CGRF issued in favour of consumers (during the current quarter)**

Sr. No.	Case No.	Name of applicant	Subject of the case in brief	CGRF judgment No. & Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman? Yes/No	Status of CGRF order / implementation (Provide date of compliance in case order is implemented)
NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL

**Format - II**

**Status of pending implementation of order of CGRF issued in favour of consumers (during the previous quarter)**

Sr. No.	Case No.	Name of applicant	Subject of the case in brief	CGRF judgment No. & Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman? Yes/No	Status of CGRF order / implementation (Provide date of compliance in case order is implemented)
1	UG 270	PATEL RAMANBHAI KALABHAI	The Ag connection made PDC without any information.	23.9.2025	There is no any due pending at present may release connection in same tariff till 5 years as PDC RC.	21 Day	No	Applicant still not Applied for PDC RC
2	UG 144	Umiya Cold Storage	Request to make HT PDC	26.9.2025	Action to complete within 30 Days for PDC and SD Refund	21 Day	No	Applied on 20.12.2025 for HT Name Change is under Process