

(FORMAT-I)

Financial Year: 2025-26

Sr. No.	Parameter		Delay in restoring Supply	Quality of Supply	Meter Problem	Billing Problem	Quality of Service	Others	Total
1	Grievances pending at the end of previous quarter								0
2	Grievances received during the quarter								0
3	Total Grievances (1+2)								0
4	Grievances redressed during the quarter								0
5	Balance grievances to be attended (3-4)								0
6	Grievances successfully redressed during the quarter	Within 30 days							0
		After 30 days							0
		Total							0
7	Grievances in the process of redressal								0
8	Grievances pending for more than 30 days								0
9	Number of cases redressed in favour of Licensee								0
10	Number of cases redressed in favour of Consumers								0
11	Others								0

		CGRF - Torrent Power Limited Dahej	
12	No. of sittings in the quarter		3
13	No. of sittings attended by Chairperson		3
14	No. of sittings attended by Technical Member		3
14	No. of sittings attended by Finance Member		3
15	No. of sittings attended by Independent Member		3
16	No. of sittings attended by Representative of Consumer Member		3
17	No. of sittings attended by Representative of Prosumer Member		3

FORMAT-IV**Status of implementation of order of CGRF issued in favor of Consumers (during the current quarter)**

Sr. No.	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgement No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman? YES/No	Status of CGRF order/implementation (Provide date of completion in case order is implemented)
1								
2								
3								

FORMAT-IV**Status of pending implementation of order of CGRF issued in favor of Consumers (during the previous quarters)**

Sr. No.	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgement No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman? YES/No	Status of compliance on CGRF order (Provide date of completion in case order is implemented)
1								
2								
3								