

FORMAT ON QUARTERLY REPORT TO BE SUBMITTED BY CGRF (West Circle Forum)
(JULY TO SEPTEMBER-2025)

Name of the Forum: Torrent Power Limited – Consumer Grievance Redressal Forum, Ahmedabad (West Circle Forum)
 Quarter: 2nd Quarter ending 30th September, 2025 (01-07-2025 TO 30-09-2025)
 Financial Year: 2025-26

Status of Grievance Redressal

Sr. No.	Parameters	Delay in Restoring Supply	Quality of Supply	Meter Problems	Billing Problems	Quality of Service	Delay in giving supply	Others	Total
1	Grievances pending at the end of previous quarter Q-1 ended on 30 th June, 2025	0	0	0	0	0	0	0	0
2	Grievances received during the quarter Q-2 (1 st July, 2025 to 30 th September, 2025)	0	0	0	0	0	0	0	0
3	Total grievances (1+2)	0	0	0	0	0	0	0	0
4	Grievances redressed during the quarter	0	0	0	0	0	0	0	0
5	Balance grievances to be attended (3-4) end of Q-2 as on 30 th September, 2025	0	0	0	0	0	0	0	0
6	Grievances successfully redressed during the quarter	Within 30 days	0	0	0	0	0	0	0
		After 30 days along with reasons in brief	0	0	0	0	0	0	0
		Total	0	0	0	0	0	0	0
7	Grievances in the process of redressal	0	0	0	0	0	0	0	0
8	Grievances pending for more than 30 days along with reasons in brief	0	0	0	0	0	0	0	0
9	Number of Case redressed in favour of Licensee	0	0	0	0	0	0	0	0
10	Number of Case redressed in favour of Consumers	0	0	0	0	0	0	0	0
11	Others	0	0	0	0	0	0	0	0
12	No. of sittings in the quarter						1		
13	No. of sittings attended by Chairperson						1		
14	No. of sittings attended by Independent Member						1		
15	No. of sittings attended by Representative of Consumer Member						1		
16	No. of sittings attended by Representative of Prosumer Member						1		
17	No. of sittings attended by Finance Member						1		

**Status of implementation of order of CGRF (West Circle Forum) issued in favour of consumers
(During the Quarter-2 - 2025-26)**

**Status of pending implementation of order of CGRF (West Circle Forum) issued in favour of consumers
(During the Quarter-1 - 2025-26)**