

**FORMAT ON QUARTERLY REPORT TO BE SUBMITTED BY CGRF (East Circle Forum)**  
**(JULY TO SEPTEMBER-2025)**

Name of the Forum: Torrent Power Limited – Consumer Grievance Redressal Forum, Ahmedabad (East Circle Forum)  
 Quarter: 2<sup>nd</sup> Quarter ending 30<sup>th</sup> September, 2025 (01-07-2025 TO 30-09-2025)  
 Financial Year: 2025-26

**Status of Grievance Redressal**

Sr. No.	Parameters	Delay in Restoring Supply	Quality of Supply	Meter Problems	Billing Problems	Quality of Service	Delay in giving supply	Others	Total
1	Grievances pending at the end of previous quarter Q-1 ended on 30 <sup>th</sup> June, 2025	0	0	0	0	0	0	0	0
2	Grievances received during the quarter Q-2 (1 <sup>st</sup> July, 2025 to 30 <sup>th</sup> September, 2025)	0	0	0	0	0	0	0	0
3	Total grievances (1+2)	0	0	0	0	0	0	0	0
4	Grievances redressed during the quarter	0	0	0	0	0	0	0	0
5	Balance grievances to be attended (3-4) end of Q-2 as on 30 <sup>th</sup> September, 2025	0	0	0	0	0	0	0	0
6	Grievances successfully redressed during the quarter	Within 30 days	0	0	0	0	0	0	0
		After 30 days along with reasons in brief	0	0	0	0	0	0	0
		Total	0	0	0	0	0	0	0
7	Grievances in the process of redressal	0	0	0	0	0	0	0	0
8	Grievances pending for more than 30 days along with reasons in brief	0	0	0	0	0	0	0	0
9	Number of Case redressed in favour of Licensee	0	0	0	0	0	0	0	0
10	Number of Case redressed in favour of Consumers	0	0	0	0	0	0	0	0
11	Others	0	0	0	0	0	0	0	0
12	No. of sittings in the quarter						1		
13	No. of sittings attended by Chairperson						1		
14	No. of sittings attended by Independent Member						1		
15	No. of sittings attended by Representative of Consumer Member						1		
16	No. of sittings attended by Representative of Prosumer Member						1		
17	No. of sittings attended by Finance Member						1		

**Status of implementation of order of CGRF (East Circle Forum) issued in favour of consumers (During the Quarter-2 - 2025-26)**

**Status of pending implementation of order of CGRF (East Circle Forum) issued in favour of consumers  
(During the Quarter-1 - 2025-26)**