

## **CONSUMER GRIEVANCE REDRESSAL FORUM : (RAJKOT RURAL CIRCLE LEVEL FORUM)**

Paschim Gujarat Vij Company Limited, City Circle Office, Laxminagar, Nanamava Road, RAJKOT-360004

QUARTERLY REPORT : OF :		Quater-02	2025-26		Format-I				
Sr. No.	Parameter		Delay in Restoring supply	Quality of Supply	Meter Problems	Billing Problems	Quality of service	Others	Total
1	Grievances pending at end of previous quarter		0	0	0	0	0	0	0
2	Grievances received during this quarter		0	0	0	1	2	0	3
3	<b>Total grievances (1 + 2)</b>		0	0	0	1	2	0	3
4	Grievances redressed during this quarter		0	0	0	1	1	0	2
5	<b>Balance Grievances to be attended (3-4)</b>		0	0	0	0	1	0	1
6	Grievances successfully redressed during this quarter.	a) Within 30 days	0	0	0	1	0	0	1
		b) After 30 days	0	0	0	0	1	0	1
		<b>Total</b>	0	0	0	1	1	0	2
7	Grievances in the process of redressal (*)		0	0	0	0	1	0	1
8	Grievances pending for more than 30 days (**)		0	0	0	0	0	0	0
9	No of cases redressed in favour of licensee		0	0	0	0	0	0	0
10	No of cases redressed in favour of consumer		0	0	0	0	0	0	0
11	<b>Others</b>		0	0	0	1	1	0	2
12	No of sittings in the quarter						0		
13	No of sittings attended by Chair Person						0		
14	No of sittings attended by Member Finance						0		
15	No of sittings attended by Independent Member						0		
16	No of sittings attended by Prosumer Member						0		
17	No of sittings attended by Consumer Member						0		



