

CONSUMER GRIEVANCE REDRESSAL FORUM : (PORBANDAR CIRCLE LEVEL)

Paschim Gujarat Vij Company Limited, Circle Office, Porbandar, Nr. Railway Fatak -360575.

Quarterly Report : OF :		Quater-02	2025-26 Format-I					
Sr. No.	Parameter	Delay in Restoring supply	Quality of Supply	Meter Problems	Billing Problems	Quality of service	Others	Total
1	Grievances pending at end of previous quarter	0	0	0	0	0	0	0
2	Grievances received during this quarter	0	0	0	0	0	1	1
3	Total grievances (1 + 2)	0	0	0	0	0	1	1
4	Grievances redressed during this quarter	0	0	0	0	0	1	1
5	Balance Grievances to be attended (3-4)	0	0	0	0	0	0	0
6	Grievances successfully redressed during this quarter.	a) Within 30 days	0	0	0	0	1	1
		b) After 30 days	0	0	0	0	0	0
		Total	0	0	0	0	1	1
7	Grievances in the process of redressal (*)	0	0	0	0	0	0	0
8	Grievances pending for more than 30 days (**)	0	0	0	0	0	0	0
9	No of cases redressed in favour of licensee	0	0	0	0	0	0	0
10	No of cases redressed in favour of consumer	0	0	0	0	0	1	1
11	Others	0	0	0	0	0	0	0
12	No of sittings in the quarter	2						
13	No of sittings attended by Chair Person	2						
14	No of sittings attended by Finance/Account	2						
15	No of sittings attended by Independent Member	2						
16	No of sittings attended by consumer	2						
17	No of sittings attended by Prosumer	0						
18	No of sittings attended by Convener	2						

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