

# CONSUMER GRIEVANCE REDRESSAL FORUM : (PORBANDAR CIRCLE LEVEL)

Paschim Gujarat Vij Company Limited, Circle Office, Porbandar, Nr. Railway Fatak -360575.

**QUARTERLY REPORT : OF :**

Quater-02

2025-26

**Format-I**

Sr. No.	Parameter	Delay in Restoring supply	Quality of Supply	Meter Problems	Billing Problems	Quality of service	Others	Total
1	Grievances pending at end of previous quarter	0	0	0	0	0	0	0
2	Grievances received during this quarter	0	0	0	0	0	1	1
3	<b>Total grievances (1 + 2)</b>	0	0	0	0	0	1	1
4	Grievances redressed during this quarter	0	0	0	0	0	1	1
5	<b>Balance Grievances to be attended (3-4)</b>	0	0	0	0	0	0	0
6	Grievances successfully redressed during this quarter.	a) Within 30 days	0	0	0	0	1	1
		b) After 30 days	0	0	0	0	0	0
		<b>Total</b>	0	0	0	0	1	1
7	Grievances in the process of redressal (*)	0	0	0	0	0	0	0
8	Grievances pending for more than 30 days (**)	0	0	0	0	0	0	0
9	No of cases redressed in favour of licensee	0	0	0	0	0	0	0
10	No of cases redressed in favour of consumer	0	0	0	0	0	1	1
11	Others	0	0	0	0	0	0	0
12	No of sittings in the quarter					<b>2</b>		
13	No of sittings attended by Chair Person					<b>2</b>		
14	No of sittings attended by Finance/Account					<b>2</b>		
15	No of sittings attended by Independent Member					<b>2</b>		
16	No of sittings attended by consumer					<b>2</b>		
17	No of sittings attended by Prosumer					<b>0</b>		
18	No of sittings attended by Convenor					<b>2</b>		

Sr. No.	Quater-02-2025-26	Format-II Statement of implementation order of CGRF issued in favour of consumers (Previous Quarter)								
		CASE NO.	NAME OF APPLICANT	SUBJECT OF THE CASE IN BRIEF	CGRF Judgement No.	CGRF Judgement Date	Order Of CGRF In Brief	Time Period Given in Order For Implementation	Whether Consumer Approach To Ombudsman?	Status of CGRF Order / Implementation ( Provide date of completion in case order is Implemented
NIL	NIL	NIL	NIL	NIL	NIL		NIL	NIL	NIL	NIL

Format-II- Statement of implementation order of CGRF issued in favour of consumers (Current Quarter)									
Sl. No.	Case No.	Name of Applicant	Subject of the Case in Brief	CGRF Judgment Date	Order of CGRF in Brief	Time Period	Whether consumer claim in brief approach to implementation order of CGRF in brief	Implementation order of CGRF in brief approach to implementation order of CGRF in brief	Implementation order of CGRF in brief approach to implementation order of CGRF in brief
1	Q2/Q3-2025-2026	NARANGHAI MULUGHA VALA	REGARDING LEAVING CABLES WHERE POWER LINE PASS THROUGH CONCERN FREE FARM.	PGVCL/CGRF-2025-2026/1052	MVC (L) NO. 1462/2025-2026/1052	29.08.2025	30 DAS	No.	PEENING