

CONSUMER GRIEVANCE REDRESSAL FORUM : (JUNAGADH FORUM)							
Paschim Gujarat Vij Company Limited, Azad Chock JUNAGADH							
QUARTERLY REPORT : OF :		Quarter-02					
2	Parameter		Delay in Restoring supply	Quality of Supply	Meter Problems	Billing Problems	Quality of service
3	Grievances pending at end of previous quarter		0	0	0	0	0
4	Grievances received during this quarter		0	0	0	1	0
5	Total grievances (1 + 2)		0	0	0	1	0
4	Grievances redressed during this quarter		0	0	0	1	0
5	Balance Grievances to be attended (3-4)		0	0	0	0	0
6	Grievances successfully redressed during this quarter.	a) Within 30 days	0	0	0	1	0
		b) After 30 days	0	0	0	0	0
		Total	0	0	0	1	0
7	Grievances in the process of redressal		0	0	0	0	0
8	Grievances pending for more than 30 days		0	0	0	0	0
9	No of cases redressed in favour of licensee		0	0	0	1	0
10	No of cases redressed in favour of consumer		0	0	0	0	0
11	Others		0	0	0	0	0
12	No of sittings in the quarter					1	
13	No of sittings attended by Chair Person					1	
14	No of sittings attended by Independent Member					1	
15	No of sittings attended by Repre. of Prosumer					1	
16	No of sittings attended by Repre. of Consumer					0	
17	No of sittings attended by Convener					1	

