

## CONSUMER GRIEVANCE REDRESSAL FORUM : (ANJAR CIRCLE LEVEL FORUM)

Paschim Gujarat Vij Company Limited, Circle Office, Near Bus Stand Oppo: Ratary Hall, Anjar.

QUARTERLY REPORT : OF :		Quater-03	2025-26		Format-I			
Sr. No.	Parameter	Delay in Restoring supply	Quality of Supply	Meter Problems	Billing Problems	Quality of service	Others	Total
1	Grievances pending at end of previous quarter	0	0	0	0	0	0	0
2	Grievances received during this quarter	0	0	0	0	0	2	2
3	<b>Total grievances (1 + 2)</b>	0	0	0	0	0	2	2
4	Grievances redressed during this quarter	0	0	0	0	0	1	1
5	<b>Balance Grievances to be attended (3-4)</b>	0	0	0	0	0	1	1
6	Grievances successfully redressed during this quarter.	a) Within 30 days	0	0	0	0	1	1
		b) After 30 days	0	0	0	0	0	0
		<b>Total</b>	0	0	0	0	0	1
7	Grievances in the process of redressal (*)	0	0	0	0	0	1	0
8	Grievances pending for more than 30 days (**)	0	0	0	0	0	0	0
9	No of cases redressed in favour of licensee	0	0	0	0	0	1	1
10	No of cases redressed in favour of consumer	0	0	0	0	0	0	0
11	Others	0	0	0	0	0	0	0
12	No of sittings in the quarter	1						
13	No of sittings attended by Chair Person	1						
14	No of sittings attended by Finance Member	1						
15	No of sittings attended by Independent Member	1						
16	No of sittings attended by Consumer Member	1						
17	No of sittings attended by Prosumer Member	0						



