

## CONSUMER GRIEVANCE REDRESSAL FORUM : (ANJAR CIRCLE LEVEL FORUM)

**Paschim Gujarat Vij Company Limited, Circle Office, Near Bus Stand Oppo: Ratary Hall, Anjar.**

| QUARTERLY REPORT : OF : |  | Quater-02         | 2025-26                   |                   | Format-I       |                  |                    |        |       |
|-------------------------|--|-------------------|---------------------------|-------------------|----------------|------------------|--------------------|--------|-------|
| Sr. No.                 | Parameter  |                   | Delay in Restoring supply | Quality of Supply | Meter Problems | Billing Problems | Quality of service | Others | Total |
| 1                       | Grievances pending at end of previous quarter          |                   | 0                         | 0                 | 0              | 0                | 0                  | 0      | 0     |
| 2                       | Grievances received during this quarter                |                   | 0                         | 0                 | 0              | 0                | 0                  | 0      | 0     |
| 3                       | <b>Total grievances (1 + 2)</b>                        |                   | 0                         | 0                 | 0              | 0                | 0                  | 0      | 0     |
| 4                       | Grievances redressed during this quarter               |                   | 0                         | 0                 | 0              | 0                | 0                  | 0      | 0     |
| 5                       | <b>Balance Grievances to be attended (3-4)</b>         |                   | 0                         | 0                 | 0              | 0                | 0                  | 0      | 0     |
| 6                       | Grievances successfully redressed during this quarter. | a) Within 30 days | 0                         | 0                 | 0              | 0                | 0                  | 0      | 0     |
|                         |  | b) After 30 days  | 0                         | 0                 | 0              | 0                | 0                  | 0      | 0     |
|                         |  | <b>Total</b>      | 0                         | 0                 | 0              | 0                | 0                  | 0      | 0     |
| 7                       | Grievances in the process of redressal (*)             |                   | 0                         | 0                 | 0              | 0                | 0                  | 0      | 0     |
| 8                       | Grievances pending for more than 30 days (**)          |                   | 0                         | 0                 | 0              | 0                | 0                  | 0      | 0     |
| 9                       | No of cases redressed in favour of licensee            |                   | 0                         | 0                 | 0              | 0                | 0                  | 0      | 0     |
| 10                      | No of cases redressed in favour of consumer            |                   | 0                         | 0                 | 0              | 0                | 0                  | 0      | 0     |
| 11                      | Others   |                   | 0                         | 0                 | 0              | 0                | 0                  | 0      | 0     |
| 12                      | No of sittings in the quarter                          |                   | 0                         |                   |                |                  |                    |        |       |
| 13                      | No of sittings attended by Chair Person                |                   | 0                         |                   |                |                  |                    |        |       |
| 14                      | No of sittings attended by Finance Member              |                   | 0                         |                   |                |                  |                    |        |       |
| 15                      | No of sittings attended by Independent Member          |                   | 0                         |                   |                |                  |                    |        |       |
| 16                      | No of sittings attended by Consumer Member             |                   | 0                         |                   |                |                  |                    |        |       |
| 17                      | No of sittings attended by Prosumer Member             |                   | 0                         |                   |                |                  |                    |        |       |

Quater-02-  
2025-26

**Format-II Statement of implementation order of CGRF issued in favour of consumers (Previous Quarter)**

[illegible]

Quater-02-2025-  
26

**Format-II Statement of implementation order of CGRF issued in favour of consumers (Current Quarter)**

[illegible]