

CONSUMER GRIEVANCE REDRESSAL FORUM : (AMRELI CIRCLE LEVEL)									
Paschim Gujarat Vij Company Limited, Circle Office, Vij Seva Sadan, Near Gandhi Bag, AMRELI-365601									
QUARTERLY REPORT : OF :		Quater-02	2025-26	Format-I					
Sr. No.	Parameter		Delay in Restoring supply	Quality of Supply	Meter Problems	Billing Problems	Quality of service	Others	Total
1	Grievances pending at end of previous quarter		0	0	0	2	2	0	4
2	Grievances received during this quarter		0	0	1	0	0	0	1
3	Total grievances (1 + 2)		0	0	1	2	2	0	5
4	Grievances redressed during this quarter		0	0	0	2	0	0	2
5	Balance Grievances to be attended (3-4)		0	0	1	0	2	0	3
6	Grievances successfully redressed during this quarter.	a) Within 30 days	0	0	0	0	0	0	0
		b) After 30 days	0	0	0	0	0	0	0
		Total	0	0	0	0	0	0	2
7	Grievances in the process of redressal (*)		0	0	1	0	2	0	3
8	Grievances pending for more than 30 days (**)		0	0	1	1	2	0	3
9	No of cases redressed in favour of licensee		0	0	0	2	0	0	2
10	No of cases redressed in favour of consumer		0	0	0	0	0	0	0
11	Others		0	0	0	0	0	0	0
12	No of sittings in the quarter		2						
13	No of sittings attended by Chair Person		2						
14	No of sittings attended by Member Finance		2						
15	No of sittings attended by Independent Member		2						
16	No of sittings attended by Prosumer Member		0						
17	No of sittings attended by Consumer Member		2						

Note : Grievances successfully redressed during this quarter(More Then 30 Days)

1. 02 case delayed due to Hearing and Judgement is done by old forum

(*) : 03 Case is delayed due to Consumer not present in 02 hearing

Paschim Gujarat Vij Company Limited, Circle Office, Vij Seva Sadan, Near Gandhi Bag, AMRELI-365601

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