Name of Forum

Madhya Gujarat Vij Company Limited, Corporate Office, Vadodara (Format I)

Quarter 3rd i.e. Oct'25 to Dec'25 of FY 2025-26

Sr No.	Parameters		Delay in Restoring supply	Quality of Supply	Meter Problem	Billing Problem	Quality of service	Others	Total
1	Grievances pending at end of previous quarter		0	0	0	0	0	0	0
2	Grievances received during this quarter		1	0	0	4	0	3	8
3	Total grievances (1 + 2)		1	0	0	4	0	3	8
4	Grievances redressed during the quarter		0	0	0	2	0	3	5
5	Balance Grievances to be attended (3-4)		1	0	0	2	0	0	3
6	Grievances successfully redressed during the quarter.	a) Within 30 days	0	0	0	2	0	3	5
		b) After 30 days	0	0	0	0	0	0	0
		Total	0	0	0	2	0	3	5
7	Grievances in the process of redressal		1	0	0	2	0	0	3
8	Grievances pending for more than 30 days		1	0	0	2	0	0	3
9	Number of cases redressed in favour of licensee		2	0	0	0	0	0	0
10	Number of cases redressed in favour of consumers		3						
11	Others		0						
12	Number of sitting in the quarter		2						
13	Number of sitting attended by Chairperson		2						
14	Number of sitting attended by Fin. Member		2						
15	Number of sitting attended by Independent Member		2						
16	Number of sitting attended by Consumer's Representative		2						
17	Number of sitting attended by Prosumer's Representative		2						

Name of Forum
Madhya Gujarat Vij Co Limited, Vadodara (Format II)
Quarter 3rd i.e. Oct'25 TO Dec'25 of FY 2025-26

Sr No.	Case No.	Name of Applicant	Address	Subject of the case in brief	CGRF judgement No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether Consumer approached the Electricity Ombudsman? Yes / No	Status of compliance on CGRF order (provide date of completion in case order is implemented
1	MG-III-28-2025-26	Star Cement Company	B/H Star Hotal, Vanakpur, Godhra	High bill issued after CTPT replacement Con.No.41030	Awaited		NA	No	
2	MG226	Halol GIDC Ind.	Narmada Canal W/W, Chandrapura, Savlii	Release of New Conn.	Awaited		NA	No	
3	MG-III-29-2025-26	Patel Kamleshkumar Dhirubhai	Kachhai M'bad Road, Kheda	Issued wrong electricity bill	Awaited		NA.	No	
4	MG200	Yakubbhai G Motana	14 Kamdar Soc. Nr. Rafik Bhoja Talavdi, Kheda	Wrong Billing Issue	Close	Complain resolved as per D.E. Nadiad (W) S/dn. L. No.NDW/Billing/5944 dt. 18/12/2025	30 days	No	
5	MG-III-27-2025-26	SICGIL Ind. Gases Ltd.	Plot No.3 GIDC Estate, Ranoli	Wrong credit for captive ground mount solar Con.No.13229	521/12.12.2025	Baroda Dn. Is directed to revise the set off calculation as per approved GERC Tariff order and credit the amount in the bill account of HT Con. NO.13229	30 days	No	
6	MG210	Komal Keyur Doshi	At. Kotana, Ta.Dist. Vadodara	Billing Problem	Close	As per your grievances MG 210 , comply given by D.E.Koyali S/dn. L. NO. 5579 dtd.08/12/2025	30 days	No	
7	MG194	Kall Flax P. Ltd.	L.S.No.488 to 492,Vill. Alindra,Manjusar	Shifting of HT Line	Close	Complainant had paid Rs. 2,89,412/- for shifting of HT line from their premises. During the work objection was received by land owner and hence line could not be shifted. However, it was advised to complainant for alternate route but till date no communication received from Complainant. Line Shifting work will be taken on hand once ROW issue is resolved.	30 days	No	
8	MG225	Rekha Omprakash Doshi	B.No.34 TF/798 Flast & Shop Nr.Anandvan Complex, Gorwa	Release of New Conn.	Close	Reply given by DE CPC L. No.SCADA/Tech/1197 dtd. 27/11/25 & D.E.Gorwa L. No. GSD/2398 Dtd. 28/11/25 but as per your mailing address is not proper so ATR not reached at your address	30 days	No	