

Quarter 2nd i.e. July'25 to Sept'25 of FY 2025-26

Sr No.	Parameters	Delay in Restoring supply	Quality of Supply	Meter Problem	Billing Problem	Quality of service	Others	Total
1	Grievances pending at end of previous quarter	0	0	0	0	0	0	0
2	Grievances received during this quarter	0	0	0	13	0	6	19
3	Total grievances (1 + 2)	0	0	0	13	0	6	19
4	Grievances redressed during the quarter	0	0	0	13	0	6	19
5	Balance Grievances to be attended (3-4)	0	0	0	0	0	0	0
6	Grievances successfully redressed during the quarter.	a) Within 30 days	0	0	13	0	6	19
		b) After 30 days	0	0	0	0	0	0
		Total	0	0	13	0	6	19
7	Grievances in the process of redressal	0	0	0	0	0	0	0
8	Grievances pending for more than 30 days	0	0	0	0	0	0	0
9	Number of cases redressed in favour of licensee	8	0	0	0	0	0	0
10	Number of cases redressed in favour of consumers	11						
11	Others	0						
12	Number of sitting in the quarter	3						
13	Number of sitting attended by Chairperson	3						
14	Number of sitting attended by Fin. Member	3						
15	Number of sitting attended by Independent Member	3						
16	Number of sitting attended by Consumer's Representative	3						
17	Number of sitting attended by Prosumer's Representative	3						

Name of Forum
Madhya Gujarat Vij Co Limited, Vadodara (Format II)
Quarter 2nd i.e. July'25 TO Sept'25 of FY 2025-26

Sr No.	Case No.	Name of Applicant	Address	Subject of the case in brief	CGRF judgement No and Date	Order of CGRF in brief	Time period given in order for implementation	Whether Consumer approached the Electricity Ombudsman? Yes / No	Status of compliance on CGRF order (provide date of completion in case order is implemented)
1	MG-II-08-2025-26	Manav Poly Plastic	2005/B, GIDC Estate, Halol	Supplementary Bill issued for slow meter	506 dtd.30.09.2025	Supplementary bill amounting to Rs. 6,58,838.04 for 39.06% slowness was issued on 01.01.2025 for the period of Six months on the basis of installation checking on 28.10.2024. MRI report could not be retrieved and hence meter was sent to Meter manufacturer M/s Genus and they submitted that meter found internal faulty as NVM was corrupted. The supplementary bill issued for slowness of the meter is in order.	15 days		
2	MG-II-09-2025-26	Aayesha Poly Pack	905 GIDC Estate, Halol	Average Bill given under disconnection of power supply	486 dtd.20.08.2025	The average bill issued by MGVCCL, Halol GIDC during three phase supply disconnected shall be withdrawn and MGVCCL shall issue revised energy bill for the period of disconnection i.e. 13.08.2024 to 14.11.24 considering daily average consumption 17.59 units	15 days		
3	MG-II-10-2025-26	M/s. Satyendra Packaging Ltd.	Zankaharia, Borsad, Dist. Anand	No set off of injected units for the month of May'25	487 dtd.20.08.2025	Set off of injected units given by Borsad Division and grievance has been amicably settled between the parties. The request for payment of interest for delay is not allowed	NA		
4	MG-II-11-2025-26	M/s. Satyendra Packaging Ltd.	Bordi, Thasra Kheda Road	No set off of injected units for the month of May'25	488 dtd.20.08.2025	Set off of injected units given by Nadiad Division and grievance has been amicably settled between the parties. The request for payment of interest for delay is not allowed	NA		
5	MG-II-12-2025-26	M/s. Asahi Songwon Colours Ltd.	429-432 ECP Channel Road, Dudhwada, Padra	Addl. Transmission charges accounted in monthly billing	496 dtd.18.09.2025	MGVCL Jambuva Division shall revise the energy set off calculations for the period April'2022 to December'2024 and credit the amount in the Consumer's connection No. 13575	7 days		
6	MG-II-13-2025-26	Gujarat Agro Proteins	340/2 Ukardi, PO.Box 141 Dahod	Request to review suomoto estimate issued for LT to HT conversion	497 dtd.18.09.2025	MGVCL Dahod Division shall recover the difference towards minimum charges of two years between the contract load of 100 KW LT and demand of 129 KVA HT under suomoto and continue LT Power supply to the complainant.	30 days		
7	MG-II-14-2025-26	Babji Food Ind.	23, Mega GIDC Kharedi, Dahod	Request to review suomoto estimate issued for LT to HT conversion	498 dtd.18.09.2025	MGVCL Dahod Division shall recover the difference towards minimum charges of two years between the contract load of 100 KW LT and demand of 131 KVA under suomoto and continue LT Power supply to the complainant.	30 days		
8	MG-II-15-2025-26	KP Green Engineering Ltd.	146-147, Ekalbara Road, Dabhasa, Padra	Request to review suomoto estimate	499 dtd.18.09.2025	MGVCL Jambuva Division shall recover the difference towards minimum charges of two years for additional 38 KVA under suomoto and continue 150 KVA HT Power supply to the complainant.	30 days		
9	MG-II-16-2025-26	Shri Mahendrabhai H Patel	Vill. Ranoli	Request for revision of inflated bill for May'25	500 dtd.18.09.2025				
10	MG-II-17-2025-26	Shri Maheshbhai G Shah	Vill. Limbda, Waghodia	Release of new 80 KW connection	501 dtd.18.09.2025				

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