

Name of Forum									
Madhya Gujarat Vij Company Limited, Nadiad O&M Circle, Nadiad (Format I)									
Quarter 3rd i.e. Oct 25 to Dec 25 of FY 2025-26									
Sr No.	Parameters	Delay in Restoring supply	Quality of Supply	Meter Problem	Billing Problem	Quality of service	Others	Total	
1	Grievances pending at end of previous quarter	0	0	0	1	0	0	1	
2	Grievances received during this quarter	0	1	0	2	1	15	19	
3	Total grievances (1 + 2)	0	1	0	3	1	15	20	
4	Grievances redressed during the quarter	0	1	0	3	1	13	18	
5	Balance Grievances to be attended (3-4)	0	0	0	0	0	2	2	
6	Grievances successfully redressed during the quarter.	a) Within 30 days	0	1	0	3	1	13	18
		b) After 30 days	0	0	0	0	0	0	0
		Total	0	1	0	3	1	13	18
7	Grievances in the process of redressal	0	0	0	0	0	2	2	
8	Grievances pending for more than 30 days	0	0	0	0	0	0	0	
9	Number of cases redressed in favour of licensee	0	1	0	3	1	13	18	
10	Number of cases redressed in favour of consumers	0							
11	Others	0							
12	Number of sitting in the quarter	2							
13	Number of sitting attended by Chairperson	2							
14	Number of sitting attended by the Independent Member	2							
15	Number of sitting attended by the Representative of Consumer	2							
16	Number of sitting attended by the Representative prosumer.	2							
17	Number of sitting attended by the finance Member	2							

Name of Forum
 Madhya Gujarat Vij Co Limited, Nadiad O&M Circle, Nadiad (Format II)
 (NOT REQUIRED TO SENT TO GERC)

Sr No.	Case No.	Name of Applicant	Subject of the case in brief	CGRF judgement No and Date	Order of CGRF in brief	Time period given in order for implementation	Whether Consumer approached the Electricity Ombudsman? Yes / No	Status of CGRF order implementation (provide date of completion in case order is implemented)
1	NIL							
2								
3								
4								
5								
6								

