

Name of Forum Madhya Gujarat Vij Company Limited, Nadiad O&M Circle, Nadiad (Format I)								
Quarter 2nd i.e. July 25 to Sep 25 of FY 2025-26								
Sr No.	Parameters	Delay in Restoring supply	Quality of Supply	Meter Problem	Billing Problem	Quality of service	Others	Total
1	Grievances pending at end of previous quarter	0	0	0	0	0	0	0
2	Grievances received during this quarter	0	1	0	3	0	0	4
3	Total grievances (1 + 2)	0	1	0	3	0	0	4
4	Grievances redressed during the quarter	0	1	0	2	0	0	3
5	Balance Grievances to be attended (3-4)	0	0	0	1	0	0	1
6	Grievances successfully redressed during the quarter.	a) Within 30 days	0	1	0	2	0	3
		b) After 30 days	0	0	0	0	0	0
		Total	0	1	0	2	0	3
7	Grievances in the process of redressal	0	0	0	1	0	0	1
8	Grievances pending for more than 30 days	0	0	0	0	0	0	0
9	Number of cases redressed in favour of licensee	0	0	0	0	0	0	0
10	Number of cases redressed in favour of consumers	3						
11	Others	0						
12	Number of sitting in the quarter	3						
13	Number of sitting attended by Chairperson	3						
14	Number of sitting attended by Technical Member	3						
15	Number of sitting attended by Independent Member	3						

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Madhya Gujarat Vij Co Limited, Corporat Office, Vadodara

Statement showing the details of Action Taken Report for the Qtr 2 July 25 to Sep 2025 CGRF orders issued

SR. No.	Name of the consumer	Address	Complaint No	Forum order No. & Date	Report of Action taken
Nadiad O&M Circle					
1	Shri Bhalaji Jehaji Khat	AT: Chandial Ta: Daskroi Di: Ahemdabad	MG97	NDC/Tech/CGRF/25 72. Dt.22.07.25	Problem resolve with eraction of NEW 63 KVA TC
2	Shri.PATEL BABUBHAI NARSINHBHAI	NR.CITY POINT HOTEL,UMRETHROAD DAKOR, TA: Thasra ,	MG112	NDC/Tech/CGRF/11 2/2864. Dt.08.08.25	Consumer Given Credit 3376 unit Rs. 30612.14 dt.13.08.25
3	QUEST SOFTECH INDIA LIMITED	NEXUS - 3, NEAR AADHAR SUPER MARKET,NADIAD -	MG150	NDC/Tech/CGRF/M G150/3289. Dt.15.09.25	Consumer Give Credit Rs. 16776.60 ON DT 22.09.25 for EVCS tarrif since date of connection