

Sr No.	Name of Forum Madhya Gujarat Vij Company Limited, Nadiad O&M Circle, Nadiad (Format I)							
	Quarter 2nd i.e. July 25 to Sep 25 of FY 2025-26							
Parameters	Delay in Restoring supply	Quality of Supply	Meter Problem	Billing Problem	Quality of service	Others	Total	
1 Grievances pending at end of previous quarter	0	0	0	0	0	0	0	
2 Grievances received during this quarter	0	1	0	3	0	0	4	
3 Total grievances (1 + 2)	0	1	0	3	0	0	4	
4 Grievances redressed during the quarter	0	1	0	2	0	0	3	
5 Balance Grievances to be attended (3-4)	0	0	0	1	0	0	1	
6 Grievances successfully redressed during the quarter.	a) Within 30 days	0	1	0	2	0	0	3
	b) After 30 days	0	0	0	0	0	0	0
	Total	0	1	0	2	0	0	3
7 Grievances in the process of redressal	0	0	0	1	0	0	1	
8 Grievances pending for more than 30 days	0	0	0	0	0	0	0	
9 Number of cases redressed in favour of licensee	0	0	0	0	0	0	0	
10 Number of cases redressed in favour of consumers	3							
11 Others	0							
12 Number of sitting in the quarter	3							
13 Number of sitting attended by Chairperson	3							
14 Number of sitting attended by Technical Member	3							
15 Number of sitting attended by Independent Member	3							

Name of Forum
Madhya Gujarat Vij Co Limited, Nadia O&M Circle, Nadia (Format II)
Quarter 2nd i.e. July 25 Sep 25 of FY 2025-26

Madhya Gujarat Vij Co Limited, Corporat Office, Vadodara

Statement showing the details of Action Taken Report for the Qtr 2 July 25 to Sep 2025 CGRF orders issued

SR. No.	Name of the consumer	Address	Complaint No	Forum order No.	Report of Action taken & Date
Nadiad O&M Circle					
1	Shri Bhalaji Jehaji Khat	AT: Chandial Ta: Daskroi Di: Ahemdabad	MG97	NDC/Tech/CGRF/25 72. Dt.22.07.25	Problem resolve with eraction of NEW 63 KVA TC
2	Shri.PATEL BABUBHAI NARSINHBHAI	NR.CITY POINT HOTEL,UMRETHROAD DAKOR, TA: Thasra ,	MG112	NDC/Tech/CGRF/11 2/2864. Dt.08.08.25	Consumer Given Credit 3376 unit Rs. 30612.14 dt.13.08.25
3	QUEST SOFTECH INDIA LIMITED	NEXUS - 3, NEAR AADHAR SUPER MARKET,NADIAD -	MG150	NDC/Tech/CGRF/M G150/3289. Dt.15.09.25	Consumer Give Credit Rs. 16776.60 ON DT 22.09.25 for EVCS tarrif since date of connection