Name of Forum

Madhya Gujarat Vij Company Limited, Circle Office, Godhra (Format I)

Quarter 3rd i.e. Oct'25 to Dec'25 of FY 2025-26

Sr No.	Parameters		Delay in Restoring supply	Quality of Supply	Meter Problem	Billing Problem	Quality of service	Others	Total
1	Grievances pending at end of previous quarter		0	0	0	0	0	0	0
2	Grievances received during this quarter		0	5	1	2	0	9	17
3	Total grievances (1 + 2)		0	5	1	2	0	9	17
4	Grievances redressed during the quarter		0	5	1	2	0	9	17
5	Balance Grievances to be attended (3-4)		0	0	0	0	0	0	0
6	Grievances successfully redressed during the quarter.	a) Within 30 days	0	5	1	2	0	9	17
		b) After 30 days	0	0	0	0	0	0	0
		Total	0	5	1	2	0	9	17
7	Grievances in the process of redressal		0	0	0	0	0	0	0
8	Grievances pending for more than 30 days		0	0	0	0	0	0	0
9	Number of cases redressed in favour of licensee		0	0	0	0	0	0	0
10	Number of cases redressed in favour of consumers		17						
11	Others		0						
12	Number of sitting in the quarter		1						
13	Number of sitting attended by Chairperson		1						
14	Number of sitting attended by Fin. Member		1						
15	Number of sitting attended by Independent Member		1						
16	Number of sitting attended by Consumer's Representative		1						
17	Number of sitting attended by Prosumer's Representative		1						

Name of Forum
Madhya Gujarat Vij Co Limited, Godhra Circle(Format II)
Quarter 3rd i.e. Oct'25 TO Dec'25 of FY 2025-26

Sr No.	Case No.	Name of Applicant	Address	Subject of the case in brief	CGRF judgement No and Date	Order of CGRF in brief	Time period given in order for implementation	Whether Consumer approached the Electricity Ombudsman? Yes / No	Status of compliance on CGRF order (provide date of completion in case order is implemented
1	MG193 09.10.2025	Chamar Jagdishbhai Virabhai	253P2 Motinedawad Ta . Lunawada Dist. Mahisagar	Non Availble of power supply in AG connection	18.10.2025	letter written to consumer by SDO Lunawada-1 on dt. 18.10.2025		NO	
2	MG199 28.10.2025	ZAVERLAL PITAMBAR PANDYA	At Bhadrod,Ta.Khanpur Dist. Mahisagar	Remove the electrical wire in telephone pole	30.10.2025	letter written to consumer by SDO Bakor on dt. 30.10.2025		NO	
3	MG201 29.10.2025	AMARDEEP MINERALS AND CHEMI	Plot No.311 &312 GIDC Halol	Summo moto estimate	28.10.2025	letter written to consumer by SDO GIDC S/Office on dt. 28.10.2025		NO	
4	MG206 03.11.2025	PRAGNA MAHESH PATEL	6309/5 Gokuldham-4, Godhra Road, Kalol Dist. Panchmahal	Refund of secrutiy deposit in Temp. connection	14.11.2025	letter written to consumer by SDO Kalol on dt. 14.11.2025		NO	
5	MG207 04.11.2025	PRADIPSHIH BHAVANSHIH PUVAR	At Dandhaliya Ta. Kadana Dist. Mahisagar	Wrong bill issue in Agriculture connection	13.11.2025	letter written to consumer by SDO Kadana on dt. 13.11.2025		NO	
6	MG213 11.11.2025	RAYAT TERSINH HIRABHAI	At Pichhoda,Bhit Faliya Ta. Sanjeli Dist. Dahod	Refund for BMC Charge against theft bills	13.11.2025	This office letter No.4292 on Dtd. 19.11.2025		NO	
7	MG224 17.11.2025	PANCHAL SARLABEN YOGESHBHAI	Zairabad Village Godhra Ta. Godhra	Complain for change of name	25.11.2025	letter written to consumer by SDO Godhra East on dt. 25.11.2025		NO	
8	MG230 24.11.2025	AMBE INTERNATIONAL	Plot nO. 27,28 GIDC Kalol	Power intruption	28.11.2025	letter written to consumer by SDO Kalol on dt. 28.11.2025		NO	
9	MG237 02.12.2025	DAMOR GANPATBHAI SHAKRABHAI	At Bor, Kakadungri Ta. Ghoghamba Dist. Panchmahal	Non Availble of power supply in AG connection	17.12.2025	letter written to consumer by SDO Ghoghamba on dt. 17.12.2025		NO	
10	MG241 03.12.2025	virender kantilal kalal	Sukhsar Main Bazar, Near Mahadev Temple, Ta. Fatepura Dist. Dahod	Complain for change of name	16.12.2025	letter written to consumer by SDO Fatepura on dt. 16.12.2025		NO	
11	MG240 03.12.2025	virender kantilal kalal	Sukhsar Main Bazar, Near Mahadev Temple, Ta. Fatepura Dist. Dahod	Complain for change of name	16.12.2025	letter written to consumer by SDO Fatepura on dt. 16.12.2025		NO	
12	MG239 03.12.2025	virender kantilal kalal	Sukhsar Main Bazar, Near Mahadev Temple, Ta. Fatepura Dist. Dahod	Complain for change of name	16.12.2025	letter written to consumer by SDO Fatepura on dt. 16.12.2025		NO	
13	MG244 07.12.2025	PATEL NAVINBHAI SOMABHAI	At Rayniya Po. Janwad Ta. Santrampur Dist. Mahisagar	Change of contract load	13.12.2025	letter written to consumer by SDO Santrampur-II on dt. 13.12.2025		NO	
14	MG243 07.12.2025	CHANDULAL D.PATEL	At Rayniya Po. Janwad Ta. Santrampur Dist. Mahisagar	Band of electric pole in Rayaniya	13.12.2025	letter written to consumer by SDO Santrampur-II on dt. 13.12.2025		NO	
15	MG242 07.12.2025	ATULKUMAR SHANKARLAL SUTHAR	93,Madhuvan Society,Kanjari Road, Halol	Volige supply problem	17.12.2025	letter written to consumer by SDO Halol Town on dt. 17.12.2025		NO	
16	MG259 12.12.2025	AMBICA ANIMAL FEEDS	Block Survey No. 193/P-1 Village Gangla Ta. Khanpur Dist. Mahisagar	Change of contract load	20.12.2025	letter written to consumer by Lunwada Division on dt. 20.12.2025		NO	
17	MG266 31.12.2025	PATEL PRABHUDAS PARSOTTAMDAS	Gam Kadia Ta. Lunawada	Wrong billing under smart meter	12.12.2025	letter written to consumer by SDO Kothamba on dt. 12.12.2025		NO	