

ANNEXURE II
QUARTERLY REPORT BY FORUM
Name of the Forum: MGCL, Godhra Circle
Quarter: 02 Quarter Financial Year: 2025-26

Format I

Sr. No	Parameters	Delay in restoring supply	Quality of supply	Meter problem	Billing problems	Quality of service	Others	Total
1	Grievances Pending at the end of previous quarter	0	0	0	0	0	0	0
2	Grievances received during the quarter	0	1	1	1	0	6	9
3	Total Grievances (1+2)	0	1	1	1	0	6	9
4	Grievances redressed during the quarter	0	1	1	1	0	6	9
5	Balance Grievances to be redressed (3-4)	0	0	0	0	0	0	0
6	Grievances Successfully redressed during the quarter	a) Within 30 days	0	1	1	0	6	9
		b) After 30 days along with reasons in brief	0	0	0	0	0	0
		Total	0	1	1	0	6	9
7	Grievances in the process of redressal	0	0	0	0	0	0	0
8	Grievances pending for more than 30 Days along with reasons in brief	0	0	0	0	0	0	0
9	Number of Cases redressed in favour of the Licensee	0	0	0	0	0	0	0
10	Number of Cases redressed in favour of the Consumers	0	1	1	1	0	6	9
11	Others	0	0	0	0	0	0	0
12	No. of sittings in the quarter				2			
13	No. of sitting attended by the Chairperson				2			
14	No. of sitting attended by the Technical Member				2			
15	No. of sitting attended by the Independent Member				2			

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Status of pending implementation of order of CGRF issued in favour of consumers (during the Current quarter)

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Status of pending implementation of order of CGRF issued in favour of consumers (during the previous quarters)