

**ANNEXURE II**  
**QUARTERLY REPORT BY FORUM**

Name of the Forum: **Baroda (O&M) Circle, Baroda**

Quarter: **JULY-SEPT.-25** Quarter Financial Year: **2025-26**

**Format I**

Sr. No	Parameters	Delay in restoring supply	Quality of supply	Meter problem	Billing problems	Quality of service	Others	Total
1	Grievances Pending at the end of previous quarter	0	0	0	0	0	0	0
2	Grievances received during the quarter	0	0	0	0	0	1	0
3	Total Grievances (1+2)	0	0	0	0	0	1	0
4	Grievances redressed during the quarter	0	0	0	0	0	1	0
5	Balance Grievances to be redressed (3-4)	0	0	0	0	0	0	0
6	Grievances Successfully redressed during the quarter	a) Within 30 days	0	0	0	0	0	1
		b) After 30 days <b>along with reasons in brief</b>	0	0	0	0	0	0
		Total	0	0	0	0	1	0
7	Grievances in the process of redressal	0	0	0	0	0	0	0
8	Grievances pending for more than 30 Days <b>along with reasons in brief</b>	0	0	0	0	0	0	0
9	Number of Cases redressed in favour of the Licensee	0	0	0	0	0	0	0
10	Number of Cases redressed in favour of the Consumers	0	0	0	0	0	0	0
11	Others	0	0	0	0	0	0	0
12	No. of sittings in the quarter							
13	No. of sitting attended by the Chairperson							
14	No. of sitting attended by the Technical Member							
15	No. of sitting attended by the Independent Member							

**Format II****Status of pending implementation of order of CGRF issued in favour of consumers (during the Current quarter)**

<b>Sr. No.</b>	<b>Case No.</b>	<b>Name of Applicant</b>	<b>Subject of the case in brief</b>	<b>CGRF Judgment No. and Date</b>	<b>Order of CGRF in brief</b>	<b>Time period given in order for implementation</b>	<b>Whether consumer approached the Ombudsman? Yes/No</b>	<b>Status of CGRF order/ implementation (Provide date of compliance in case order is implemented)</b>
	0	0	0	0	0	0	0	0

**Format II.****Status of pending implementation of order of CGRF issued in favour of consumers (during the previous quarters)**

<b>Sr. No.</b>	<b>Case No.</b>	<b>Name of Applicant</b>	<b>Subject of the case in brief</b>	<b>CGRF Judgment No. and Date</b>	<b>Order of CGRF in brief</b>	<b>Time period given in order for implementation</b>	<b>Whether consumer approached the Ombudsman? Yes/No</b>	<b>Status of CGRF order/ implementation (Provide date of compliance in case order is implemented)</b>
	0	0	0	0	0	0	0	0