

Sr No.	Name of Forum Madhya Gujarat Vij Company Limited,Baroda City Circle, Vadodara (Format I)								
	Quarter 2nd i.e. Jul 25 to Sep 25 of FY 2025-26								
	Parameters	Delay in Restoring supply	Quality of Supply	Meter Problem	Billing Problem	Quality of service	Others	Total	
1	Grievances pending at end of previous quarter	0	0	0	0	0	1	1	
2	Grievances received during this quarter	0	8	3	9	1	27	48	
3	Total grievances (1 + 2)	0	8	3	9	1	28	49	
4	Grievances redressed during the quarter	0	8	3	9	1	28	49	
5	Balance Grievances to be attended (3-4)	0	0	0	0	0	0	0	
6	Grievances successfully redressed during the quarter.	a) Within 30 days	0	8	3	9	1	27	48
		b) After 30 days	0	0	0	0	0	1	1
		Total	0	8	3	9	1	28	49
7	Grievances in the process of redressal	0	0	0	0	0	0	0	
8	Grievances pending for more than 30 days	0	0	0	0	0	1	1	
9	Number of cases redressed in favour of licensee	48	0	0	0	0	0	48	
10	Number of cases redressed in favour of consumers	1							
11	Others	0							
12	Number of sitting in the quarter	1							
13	Number of sitting attended by Chairperson	1							
14	Number of sitting attended by Technical Member	1							
15	Number of sitting attended by Independent Member	1							

<p style="text-align: center;">Name of Forum Madhya Gujarat Vij Co Limited, Baroda City Circle Vadodara (Format II) Quarter 2nd i.e. Jul 25 to Sep 25 of FY 2025-26</p>									
Sr. No.	Case No.	Name of Applicant	Address	Subject of the case in brief	CGRF judgement No and Date	Order of CGRF in brief	Time period given in order for implementation	Whether Consumer approached the Electricity Ombudsman? Yes / No	Status of compliance on CGRF order (provide date of completion in case order is implemented)
1									
2									
3									
4									
5									
6									
7									
8									
9									
10									

NIL

Statement showing the details of Action Taken Report for the Qtr 2 July 2025 to Sept 2025 CGRF orders issued

Sr. No.	Name of the consumer	Address	complaint No & Date	Forum order No. & Date	Report of Action taken
Vadodara City Circle					
1	Vikrant Natvarlal Parmar	Plot No. C1-516/3/2, GIDC, Makarpura, Vadodara.	MG65/ 30.05.2025	MGVCL/BCC/CGRF/2025/2669 dtd. 23.07.2025	Grievance against Suomoto Load enhancement Notice for 30 KW to 35 KW & issuance of estimate. Hearing conducted on 15.07.2025 & CGRF order passed as MGVCL shall collect Minimum Charge of two years for difference between Contract Demand of 30 KW to Actual Demand of 35 KW & consume can consume power supply for existing 30 KW. The estimate issued for suomoto shall be cancelled upon payment of Minimum Charge.