

Name of Forum Madhya Gujarat Vij Company Limited, Baroda City Circle, Vadodara (Format I)								
Quarter 2nd i.e. Jul 25 to Sep 25 of FY 2025-26								
Sr No.	Parameters	Delay in Restoring supply	Quality of Supply	Meter Problem	Billing Problem	Quality of service	Others	Total
1	Grievances pending at end of previous quarter	0	0	0	0	0	1	1
2	Grievances received during this quarter	0	8	3	9	1	27	48
3	Total grievances (1 + 2)	0	8	3	9	1	28	49
4	Grievances redressed during the quarter	0	8	3	9	1	28	49
5	Balance Grievances to be attended (3-4)	0	0	0	0	0	0	0
6	Grievances successfully redressed during the quarter.	a) Within 30 days	0	8	3	9	1	48
		b) After 30 days	0	0	0	0	1	1
		Total	0	8	3	9	1	49
7	Grievances in the process of redressal	0	0	0	0	0	0	0
8	Grievances pending for more than 30 days	0	0	0	0	0	1	1
9	Number of cases redressed in favour of licensee	48	0	0	0	0	0	48
10	Number of cases redressed in favour of consumers	1						
11	Others	0						
12	Number of sitting in the quarter	1						
13	Number of sitting attended by Chairperson	1						
14	Number of sitting attended by Technical Member	1						
15	Number of sitting attended by Independent Member	1						

Name of Forum					
Madhya Gujarat Vij Co Limited, Baroda City Circle Vadodara (Format II)					
Quarter 2nd i.e. Jul 25 to Sep 25 of FY 2025-26					

[illegible]

Statement showing the details of Action Taken Report for the Qtr 2 July 2025 to Sept 2025 CGRF orders issued

Sr. No.	Name of the consumer	Address	complaint No & Date	Forum order No. & Date	Report of Action taken
Vadodara City Circle					
1	Vikrant Natvarlal Parmar	Plot No. C1-516/3/2, GIDC, Makarpura, Vadodara.	MG65/ 30.05.2025	MGVCL/BCC/CGRF/2025/2669 dtd. 23.07.2025	Grievance against Suomoto Load enhancement Notice for 30 KW to 35 KW & issuance of estimate. Hearing conducted on 15.07.2025 & CGRF order passed as MGVCL shall collect Minimum Charge of two years for difference between Contract Demand of 30 KW to Actual Demand of 35 KW & consume can consume power supply for existing 30 KW. The estimate issued for suomoto shall be cancelled upon payment of Minimum Charge.