

**ANNEXURE II**  
**QUARTERLY REPORT BY FORUM**

Name of the Forum: **Madhya Gujarat Vij Company Limited, Anand Circle, Anand**

Quarter: **...2nd...** Quarter Financial Year: **...2025-25...**

**Format I**

Sr. No	Parameters	Delay in restoring supply	Quality of supply	Meter problem	Billing problems	Quality of service	Others	Total
1	Grievances Pending at the end of previous quarter	0	0	0	0	0	0	0
2	Grievances received during the quarter	1	1	2	3	0	0	7
3	Total Grievances (1+2)	1	1	2	3	0	0	7
4	Grievances redressed during the quarter	1	1	2	3	0	0	7
5	Balance Grievances to be redressed (3-4)	0	0	0	0	0	0	0
6	Grievances Successfully redressed during the quarter	a) Within 30 days	1	1	2	3	0	7
		b) After 30 days along with reasons in brief	0	0	0	0	0	0
		Total	1	1	2	3	0	7
7	Grievances in the process of redressal							
8	Grievances pending for more than 30 Days along with reasons in brief	0	0	0	0	0	0	0
9	Number of Cases redressed in favour of the Licensee	0	0	0	0	0	0	0
10	Number of Cases redressed in favour of the Consumers	0	0	0	0	0	0	0
11	Others (Settled)	1	1	2	3	0	0	7
12	No. of sittings in the quarter	0						
13	No. of sitting attended by the Chairperson	0						
14	No. of sitting attended by the Independent Member	0						
15	No. of sitting attended by the Representative of Consumer	0						
16	No. of sitting attended by the Representative of prosumer	0						
17	No. of sitting attended by the Finance Member	0						

**Note: All Above Complaints are Normal complaints all complaints are settled**

**Format II****Status of pending implementation of order of CGRF issued in favour of consumers (during the Current quarter)**

<b>Sr. No.</b>	<b>Case No.</b>	<b>Name of Applicant</b>	<b>Subject of the case in brief</b>	<b>CGRF Judgment No. and Date</b>	<b>Order of CGRF in brief</b>	<b>Time period given in order for implementation</b>	<b>Whether consumer approached the Ombudsman? Yes/No</b>	<b>Status of CGRF order/ implementation (Provide date of compliance in case order is implemented)</b>
	Nil							

**Format II.****Status of pending implementation of order of CGRF issued in favour of consumers (during the previous quarters)**

<b>Sr. No.</b>	<b>Case No.</b>	<b>Name of Applicant</b>	<b>Subject of the case in brief</b>	<b>CGRF Judgment No. and Date</b>	<b>Order of CGRF in brief</b>	<b>Time period given in order for implementation</b>	<b>Whether consumer approached the Ombudsman? Yes/No</b>	<b>Status of CGRF order/ implementation (Provide date of compliance in case order is implemented)</b>
	NIL							