QUARTERLY REPORT OF CORPORATE CGRF FOURM

Name of the Forum : CGRF-Surat, DGVCL, Surat.

Quarter : THIRD Quarter Financial Year : 2025-26

Sr. No	**Parameters**		Delay in restoring supply	Quality of supply	Meter problem	Billing problems	Quality of service	Others	Total
1	Grievances Pending at the end of previous quarter		**0**	**0**	**0**	**0**	**0**	**1**	**1**
2	Grievances received during the quarter		0	1	0	2	0	5	8
3	Total Grievances (1+2)		**0**	**1**	**0**	**2**	**0**	**6**	**9**
4	Grievances redressed during the quarter		0	1	0	2	0	4	7
5	Balance Grievances to be redressed (3-4)		**0**	**0**	**0**	**0**	**0**	**2**	**2**
6.	Grievances Successfully redressed during the quarter	a) Within 30 days	0	1	0	1	0	1	3
		b) After 30 days	0	0	0	1	0	**3**	4
7.	Grievances in the process of Redressal		0	0	0	0	0	0	0
8.	Grievances pending for more than 30 Days		0	0	0	0	0	0	0
9	Number of Cases redressed in favor of the Licensee		0	0	0	0	0	1	1
10	Number of Cases redressed in favor of the Consumers		0	0	0	1	1	2	4
11	Others		0	0	0	1	0	1	2
12	No. of sittings in the quarter		03						
13	No. of sitting attended by the Chairperson		03						
14	No. of sitting attended by the Member Finance		03						
15	No. of sitting attended by the Independent Member		03						
16	No. of sitting attended by the Member (Consumer)		03						
17	No. of sitting attended by the Member (Prosumer)		03						

Note- 04 nos of Cases Judgment given after 30 Days reason thereof is as under:

1. One of the case applicant is not appeared after giving 03 Nos of Notices hence Ex-parte decision was taken.
2. Tenure of chairman as per notification No-02/2019 was completed in September-25.
3. New Company level CGRF has started functioning from December-2025 as per the Notification No- 03/2023 of Hon'ble GERC.
4. The 4 Nos of applicants details is as under:

Sr. No.	Complain No. for CGRF Year 24-25	Complain No. for CGRF Year 24-25 AS PER PORTAL	Name of Complainant.
1	14/2025-26	DG-56	Stazy Healthcare Pvt. Limited
2	24/2025-26	DG-65	M/s Gujarat insectisides Limited
3	25/2025-26	DG-67	M/s Ravani Reality
4	26/2025-26	DG-68	M/s Aries Colour Chem Pvt Ltd.

Format II.

Status of pending implementation of order of CGRF issued in favour of consumers (during the current quarter)- THIRD QUARTER

Oct-25 To Dec-25 FOR YEAR . -2025-26 (12/01/2026)

sr.no	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgment No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman? Yes/No	Status of CGRF order/ implementation (Provide date of compliance in case order is implemented)
1	DG-65	GUJARAT INSECTICIDES LIMITED	Complainant has submitted that GETCO/DGVCL has recovered pro-rata charges wrongly	12-12-2025	Forum has given directives to refund pro-rata charges.	30	No	under implementation
2	DG-67	RAVANI REALITY	Temporary final bill was wrongly calculated several times	12-12-2025	Forum has given directives to Refund excess charges	30	No	under implementation
3	DG-73	SHREEJI YARN SPINNING MILLS PVT LTD	Frequent failure of power supply and interruption to the consumer	23-12-2025	Forum has given directives to carry-out proper maintenance work within 30 days to the respondent	30	no	under implementation
4	DG-69	MANAN SYNTHETICS	DGVCL has wrongly recovered fix charges and css in estimatre given for the new HT connection	23-12-2025	Forum has given directives to recover charges as per directives of Hon'ble GERC	30	no	under implementation

Format II.

Status of pending implementation of order of CGRF issued in favour of consumers (during the current quarter)- FIRST QUARTER

APRIL-25 TO JUNE-25 FOR YEAR . -2025-26 (05/0/2025)

sr.no	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgment No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman? Yes/No	Status of CGRF order/ implementation (Provide date of compliance in case order is implemented)
1	DG-24	M/S Amba enterprise	excess bill given	19-05.2025	forum order to revise thee bill and allow applicant for to test meter in other laboraory .	30	no	under implementation
2	DG-28	K.B.Vaghmashi	new connection	30.04.2025	forum order to give new connection after fullfillment of documents	30	no	under implementation
3	2/2025-26	M/s Om Sai Vision	Refund of Security Deposit	12-05-2025	forum order to refund security deposit as pr notms	30	no	under implementation
4	3/2025-26	M/s Shreeji Spinning Private Limited	Excess estimate	11-06-2025	forum order to give estimate as per norm's of GERC	30	no	under implementation

5	7/2025-26	Shri Madhukar Shankar Patil	Slowness of meter	11-06-2025	FORUM ORDER TO REVISE BILL FOR SIX MIONTH	30	no	under implementation
6	DG-64	M/s Realcade Lifescience Pvt. Ltd.	Slowness of meter	Meter problem	FORUM ORDER TO REVISE BILL AS PER MRI DATA	30	no	under implementation
7								
8								

Format II.

Status of pending implementation of order of CGRF issued in favour of consumers (during the current quarter)- FOURTH QUARTER

JAN-25 TO MAR-25 FOR YEAR . -2024-25 (04/04/2025)

sr.no	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgment No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman? Yes/No	Status of CGRF order/ implementation (Provide date of compliance in case order is implemented)
1	41/2024-25	Salim Talkies	Refund of security Deposit	18.02.2025	CGRF order to give refunf of security deposiy.	30 Days	NO	cgrf oreder is under implementation.
2	42/2024-25	Jayntibhai K Vakeria	Wrong billing due to excess fix charge	19.02.2025	CGRF order to give refunf for supplimentary bill .	30 Days	N0	cgrf oreder is under implementation.
3	43/2024-25	Shree Dutt Agro chem	old arrears	13.03.2025	CGRF order to process additional load of the consumer.	30 Days	NO	cgrf oreder is under implementation.
4	45/2024-25	Chamunda synthetic pvt. Ltd.	Wrong billing due to excess fix charge	29.03.2025	CGRF order to give refunf of supplimentary bill .	30 Days	NO	cgrf oreder is under implementation.
5	47/2024-25	Inara Polyfab Pvt Ltd	Power supply inturption and to refund cost of release of new connection.	04.03.2025	CGRF order to give quality power supply to the consumer.	30 Days	NO	cgrf oreder is under implementation.

6	49/2024-25	Brightbar Manufacturing Company	Refund of security Deposit	04.03.2025	CGRF order to give refunf of security deposiy.	30 Days	NO	cgrf oreder is under implementation.

Format II.

Status of pending implementation of order of CGRF issued in favour of consumers (during the current quarter)- SECOND QUARTER

OCT-24 TO DEC-24 FOR YEAR . -2024-25 (09/01/2025)

sr.no	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgment No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman? Yes/No	Status of CGRF order/ implementation (Provide date of compliance in case order is implemented)
1	30/2024-25	Smitaben Rameshbhai Patel	Refund of security Deposit	19.10.2024	CGRF orderd to take action to refund the security deposit to complainant as per GERC Notification	30 Days	No	SECURITY DEPOSIT REFUNDED TO COMPLAINANT AS PER RUEL
2	31/2024-25	Hemantbhai N Desai	Quality of Power supply	19.10.2024	CGRF orderd to carry out maintainnace and give quality power supply to applicant	30 Days	No	DE (O&M) has carried out maintenance work to give quality power supply to consumer as per forum order.
3	33/2024-25	Aghadi silk mills	SloWeness of METER	19.11.2024	CGRF orderd to revise the bill as per MRI data.	30 Days	YES	BILL IS REVISED AS PER FORUM ORDER and inform to ombudsman also by EE (O&M) , Kim division . Bill is reduced from 7.39 lacs to rs. 12739
4	35/2024-25	Narsinhbhai B Patel	Sloeness of METER	19.11.2024	CGRF orderd to revise the bill as per MRI data.	30 Days	No	BILL IS REVISED AS PER FORUM ORDER

Format II.

Status of pending implementation of order of CGRF issued in favour of consumers (during the current quarter)- FIRST QUARTER APR-24 TO JUN-24 FOR YEAR . -2024-25

sr. no	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgment No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman? Yes/No	Status of CGRF order/ implementation (Provide date of compliance in case order is implemented)
1	1/2024-25	Shri Hasmukhlal Rangildas Ghael	addition of document in consumer file for ht connection	18.05.2024	CGRF orderd to take action to verify the legality of documents .	30 Days	No	review application received in the case which is heard and under process.
2	2/2024-25	Shri Jaysukhbhai Kashibhai Vasava	new connection	30.04.2024	CGRF orderd to release new connection to complainant	30 Days	No	connection was released by DE (O &M) .
3	3/2024-25	M/S Maker Filaments	Final bill of TRANSFORMER SHIFTING	25.04.2024	CGRF ordered to prepare final bill and refund amount if any	30 Days	No	CGRF order is implemented.
4	4/2024/25	Shri Pankanjbhai Goplabhai Vastrapara	refund of deposit	26.04.2024	CGRF ordered to prepare final bill and refund security deposit if any	30 Days	yes	applied in ombudsman.
5	6/2024-25	Smt. Puriben Shivrambhai Patel	Shifting of transformer	30.04.2024	CGRF ordered to shift the transformer center as per gerc norms.	30 Days	No	
6	7/2024-25	Smt. Falguniben Vijaybhai Patel	slow meter	17.05.2024	CGRF order to revise the slow meter for period of six months	30 Days	No	CGRF order is implemented.
7	8/2024-25	M/S General Polyplex Pvt Ltd.	representation to revise estimate given for KVA based charges	18.05.2024	CGRF orderd to refund the per kva FIX CHARGES and action to be taken as per gerc norms .	30 Days	No	To challenge CGRF order in high court is under process.
8	9/2024-25	M/S Mukeshbhai Prabhatbhai Desai	Shifting of transformer	18.05.2024	CGRF orderd to release the new connection by taking rs. 300 stamp paper.	30 Days	No	review application received in the case.

9	10/2024-25	M/S General Polyplex Pvt Ltd.	representation to give power supply from other feeder	18.05.2024	CGRF ordered to shift the connection as per the eatimate paid by complainnant.	30 Days	No	CGRF order is implemented.
10	12/2024-25	M/S Shiv stone Industries	completion of work to give quality power supply	14.06.2024	CGRF ordered to take appropriate action to give quality power supply.	30 Days	No	CGRF order is implemented.
11	13/2024-25	MO. Salim Abdul Razak Haz	Excess Average bill	14.06.2024	CGRF order to revise the avg. bill for period of six months and ordered to refund 73 units bill.	30 Days	No	CGRF order is under implementation .
12	15/2024-25	M/S Alpha Ecoplast pvt. Ltd.	per KVA based charge deduction from Estimate	14.06.2024	CGRF orderd to refund the per kva FIX CHARGES and action to be taken as per gerc norms .	30 Days	No	To challenge CGRF orde in highcourt is under process.DGVCL has file an appeal at Highcourt vide /SCA /14481/2024 against the order passed by CGRF.
13	16/2024-25 (review application in case no 9/2024-25)	M/S Mukeshbhai Prabhatbhai Desai	Shifting of transformer	27.06.2024	CGRF ordered to erect transformer as per norms of GERC CLAUSE NO 4.36.	30 Days	No	review application received in the case and complaint resolved.

Format II.

Status of pending implementation of order of CGRF issued in favour of consumers (during the current quarter)- JAN-24 TO MAR-24 FOR YEAR . -2023-24

Sr. No	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgment No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman? Yes/ No	Status of CGRF order/ implementation (Provide date of compliance in case order is implemented)
1	57/2023-24	Kushang K Desai	REFUNF OF security. DEPOSIT	17.01.2024	Fourum has directed to refund of Deposit to applicant.	30 DAYS	NO	Refund given to applicant as per CGRF order.
2	61/2023-24	Rameshbhai L Miyani	quality power supply	24.01.2024	Forum has directed to take action as per provision of SUPPLY CODE.	30 DAYS	NO	Implementation under process
3	68/2023-24	Ramesh bhai B Modi	Refund for Ujala Bulb Charge	20.03.2024	Forum has directed to DE (O&M) ,to give refund of chrges recovered from applicant.	30 DAYS	NO	Order of CGRF under implementation.
4	72/2023-24	Pavankumar J Patel	Slowness of meter	14.03.2024	Forum has directed to DE (O&M) ,to take necessary action as per MRI data.	30 DAYS	NO	Order of CGRF under implementation.
5	73/2023-24	Shri. Abdul Azad Karim Shaikh	Refund of Deposit	28.03.2024	Fourum has directed to refund of Deposit to applicant.	30 DAYS	NO	Refund given to applicant as per CGRF order.
6	76/2023-24	Shana Texofab	Deduction of HT Miscelleneous project cost from ESTIMATE AMOUNT	28.03.2024	Forum has directed to take action as per provision of SUPPLY CODE.	30 DAYS	NO	Order of CGRF under implementation.PARTY APPLIED IN OMBUDSMAN AND THEN WITHDRAW HIS CASE.

7	77/2023-24	YMR Technofab LLP	Release of Addl. Laod	28.03.2024	Forum has directed to take action as per provision of SUPPLY CODE.	30 DAYS	NO	Order of CGRF under implementation.

Format II.

Status of pending implementation of order of CGRF issued in favour of consumers (during the current quarter)- OCT-23 DEC-23 FOR YEAR . - 2023-24

Sr. No	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgment No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman? Yes/No	Status of CGRF order/ implementation (Provide date of compliance in case order is implemented)
1	44/2023-24	Mo. Abrar Gulam Rasul Kagzi,	complainant has raised the complaint to release the connection at the earliest.	04.10.2023	CGRF has given order to release the connection as per SOP TO DGVCL.	30 DAYS	NO	Connection is released by DGVCL
2	50/2023-24	Manishbhai Zaverbhi Gujarati , president ,Pramukh Nandini Vibhag-1 Society	complainant has raised the complaint to shifting of transformer at the earliest.	08.11.2023	CGRF has given order to concern subdivision to comlete the work of shifting of transformer within 5 days.	5 DAYS	NO	The shifting of transformer is carried out by subdivision as per CGRF order.
3	51/2023-24	Mansi Education trust	complainant has raised the complaint to shifting of transformer at the earliest.give refund for the amount paid for the underground cabel where DGVCL has laid less cabel then the shown in the estimate.	30.11.2023	CGRF has order to concern subdivision to give refund to complainant by preparing final bill of cabel work.	30 DAYS	NO	process of refund of amount for laying of cable is under process and it will be given to consumer before 20/01/2024
4	35/2023-24	SRF Limited	complainant has raised the issue for TMN given under option-ii work.	04.10.2023	CGRF has given order that TMN issued as per norms.	30 DAYS	YES	Consumer has applied in Ombudsman..Ombudsman given order ..now pending at high court.

Format II.

Status of pending implementation of order of CGRF issued in favour of consumers (during the current quarter)- July to sept. -2023.

Sr. No.	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgment No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman? Yes/No	Status of CGRF order/ implementation (Provide date of compliance in case order is implemented)
1	27/2023-24 Review of 11/2023-24	Dhanlaxmi Industries	Applicant has represented to reconnect his connection without payment of old dues of previous party as he has purchased the plot in auction .	15.07.23	CGRF has directed to DGVCL to rconnect the power supply as per the recover pending dues as per hon'ble supreme court judgement.	**30 days**	YES	The Complainant has registered an appeal before Hon'ble ombudsman. Ombudsman has given order in favor of Complainant and DGVCL has acquiesce with order of Ombudsman.
2	31/2023-24	Smt. Smitaben Rameshkumar Patel	Applicant has represented to refund his LT connection deoisit as he has convert his lt connection to HT	23.08.2023	CGRF has directed to DGVCL to refunfd the security deposit to applicant.	**30 days**	NO	the security deposit of lt connection is refunded to applicant.
3	34/2023-24 Review of 18/2023-24	Smt. Laxmiben Odhabhai Senta	Applicant has represented to give new connection on first floor without insisiting for old dues of previous consumer .	18.08.2023	CGRF has directed to DGVCL to release new connection after observing all formalities without insisting old dues.	**30 days**	NO	subdivision has register the new connection application and connection will be released soon. Connection is released.
4	40/2023-24	Hardik ramnikbhai ghori	Applicant has represented that accumulated bill was given due to wrongly reading taken hence relief in bill amount and to give installment.	30.09.2023	CGRF has directed to DGVCL torevise the bill as per slab wise to applicant.	**30 days**	NO	energy bill is bill is revised as per order to complainant.
5	42/2023-24	shri Mukeshbhai .D.Dhaduk	Applicant has represented to refund his deposit	30.09.2023	CGRF has directed to DGVCL to refund the security deposit to applicant for LT temp.	**30 days**	NO	the security deposit and amount of new connection is refunded to applicant.

Sr. No.	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgment No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman? Yes/No	Status of CGRF order/ implementation (Provide date of compliance in case order is implemented)
			for LT temp. Connection and refund for amount paid for new connection for which his application is rejected.		connection as well as for amount of new connection as per rule..			

Format II.
Status of pending implementation of order of CGRF issued in favour of consumers (during the current quarter)-Apr-Jun-2023.

Sr. No.	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgment No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman? Yes/No	Status of CGRF order/ implementation (Provide date of compliance in case order is implemented)
1.	171/2022-23	Payal textiles C/o Sanjaybhai Premajibhai Gadhiya, Plot No. 15,16,17 & 18, third floor, Patel industrial, Sayan, Surat	Provide electricity new connection	28.04.2023	Order to give new connection after fulfill of technical requirement	30 Day	No	Electricity connection is released after resolved of GETCO overload S/S issue
2.	172/2022-23	Smt. Ramaben Hareshbhai Savaliya, Plot No. 16/2, Pipodara, Ta: Mangrol, Dist: Surat	Supplementary electricity bill for slowness of meter	05.05.2023	Order to revise supplementary bill as per MRI report	30 Day	No	Supplementary bill is revised as per order and difference amount refunded.
3.	010/2023-24	Shri Jagdishbhai Revabhai Patel, Plot No. 1 B 115, GIDC, Pandesara, Surat	Refund for amount of credit excess unit in the consumer no. 052205/01075/4	22.06.2023	Order to revise excess supplementary bill for fast meter.	30 Day	No	Supplementary bill is revised as per order and difference amount credited in consumer account .
4.	012/2023-24	Ms. Swstik Twi Works, Road No. 9, U. U. Nagar paiki A-26/11, Udhana, Surat	Objection against slow electricity meter	30.06.2023	Order to revise supplementary bill as per MRI report	30 Day	No	Supplementary bill is revised as per order and difference amount credited in consumer account
5.	017/2023-25	Smt. Nitaben Jayantilal Patel, At.& Po. Puna, Ta. Choryasi, Dist:Surat	Correction/cancel electricity bill of connection no. 40131/85876/4	22.06.2023	Order to revised regular energy bill for 13261 Kwh unit.	30 Day	No	bill is revised for 13261 unit and amount 122199.56 as per cgrf order and payment made by applicant accordingly.

Sr. No.	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgment No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman? Yes/No	Status of CGRF order/ implementation (Provide date of compliance in case order is implemented)
6.	018/2023-24	Smt. Laxmiben Odhabhai Senta, Resi-Plot No. 35, Dangigev Society vibhag-2, near Nalanda Vidhyalaya, Punagam, Surat	New electricity connection	30.06.2023	Order to give new electricity connection	30 Day	No	Applicant has submitted new connection application to Saroli subdivision and connection will be released soon.

Format II.

Status of pending implementation of order of CGRF issued in favour of consumers (during the previous quarter)- Jan-March-2023.

Sr. No.	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgment No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman? Yes/No	Status of CGRF order/ implementation (Provide date of compliance in case order is implemented)
1.	146/2022-23	Gyansadan Education Trust, 242, 242-A, 243-A, Swaminarayan Nagar-2, Puna-Bombay Market Road, Udhana, Surat	High estimate of load Extension in HT connection	20.01.2023	Order to not recover of per KVA charge from the Complainant as entire feeder with U/G cable on registration of new application.	30 Day	No	The Complainant has not forward to registered a fresh application. Also, the Respondent has sought guideline from corporate office, DGVCL, Surat in respect of order passed by CGRF.
2.	150/2022-23	Smt. Hansaben Sureshbhai Patel, Gala No.2, Plot No.6706, Sachin Ind. Estate, Sachin Ta. Choryasi, Dist: Surat	High Security deposit for new electricity connection	30.01.2023	Order to refund the excess security Deposit to the Complainant.	30 Day	No	The excess Security Deposit has been refunded to the Complainant.
3.	151/2022-23	Tejal Saileshkumar Sonani, Gala No.3, Plot No.6706, Sachin Ind. Estate, Sachin Ta. Choryasi, Dist: Surat	High Security deposit for new electricity connection	30.01.2023	Order to refund the excess security Deposit to the Complainant.	30 Day	No	The excess Security Deposit has been refunded to the Complainant.
4.	152/2022-23	Smt. Viruben Durlabhbhai Patel, Gala No.1, Plot No.6706, Sachin Ind. Estate, Sachin Ta. Choryasi, Dist: Surat	High Security deposit for new electricity connection	30.01.2023	Order to refund the excess security Deposit to the Complainant.	30 Day	No	The excess Security Deposit has been refunded to the Complainant.
5.	154 Review of 143/2022-23	Deputy Engineer (O&M), DGVCL Mandvi Sub Division.	Review of order passed by forum Dated 17.12.2022	23.03.2023	Order to cancelled audit bill as per clause no 6.84.	30 Day	No	Process is under progress to file an appeal before Hon'ble high court
6.	155/2022-23	M/s Angel Industry c/O-Prashant Damjibhai Vaghani, Plot No.U-7, 1st and 2nd floor, Diomand Industrial Park, sachin, Tal.Choryasi, Dist: Surat	High Security deposit for new electricity connection	09.02.2023	Order to refund the excess security Deposit to the Complainant.	30 Day	No	The excess Security Deposit has refunded to the Complainant.
7.	156/2022-23	M/s. Inara Polyfab Pvt. Ltd., Block No. 35, Near : National Industrial-4, Moti Canal, Pipodara, Ta.-Mangrol, Dist-Surat-394110	Estimate and execution of work for giving new H.T. connection procedure	23.03.2023	Order to provide all the relevant provision of the Circulars regarding the recovery of various charges in the estimate for new	30 Day	Yes	The Complainant has registered an appeal before Hon'ble ombudsman

Sr. No.	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgment No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman? Yes/No	Status of CGRF order/ implementation (Provide date of compliance in case order is implemented)
					connection to the Complainant and to rectify improper work.			
8.	157/2022-23	Kiranben Rajendrabhai Tiwari, C/o. Sunny Adlakha, Plot No. 53, Ashirwad Industrial Estate, Surat.	Supplementary bill of reactive charge	10.03.2023	Order to withdraw / cancel the supplementary bill of reactive energy charge and refund the amount paid by the complainant in next electricity bill.	30 Day	No	supplementary bill of KVARh is cancelled and amount credited to consumer account.
9.	158/2022-23	Ms. Bhagwan Shree Polyfab Pvt. Ltd., Block No. 162/163, Opp. Gangadhara Police Chowki, Village:Soyani, Surat-Bardoli Road, Ta. Palsana, Dist:Surat	Interruptions in power supply	10.03.2023	Order to to carry out necessary thorough maintenance	30 Day	Yes	The Complainant has registered an appeal before Hon'ble ombudsman
10.	162/2022-23	Ms. Arman Industrial Pvt. Plot No. 714 & 7107/1, Road No. 7, G.I.D.C. Sachin, Surat.	Shifting of point of supply of HT connection no. 11164	10.03.2023	Order to shifting of point of supply of electricity HT connection as per requirement of the Complainant.	30 Day	No	Supply of point is shifted as per request of the Complainant.
11.	166/2022-23	Ms. Bright Bar Manufacturing Company, Old N. H. No.8, Station Road, Opp. G.I.D.C. St Bus Depot.,Ankleshwar Dist: Bharuch	Refund of security deposit of permanent disconnected connection no.00601/50531/0	29.03.2023	Order to refund security deposit.	30 Day	No	Security deposit refunded to the complainant