

ASPEN/GERC/24/2025-26

Date: 02.01.2026

To,
The Secretary
Gujarat Electricity Regulatory Commission
6th Floor, GIFT ONE,
Road 5-C, Zone 5, GIFT CITY,
Gandhinagar – 382 355

G.E.R.C.	
Inward No.	0-0033
Date	3 JAN 2026
Legal	Tech
Tariff	Admin
RA/CA	Acct.
IT	

Sub: Reports of CGRF for Quarter-3 of FY 2025-26 in accordance with the
GERC (CGRF and Ombudsman) Regulations, 2019 & amendment thereof

Ref:

GERC mail communication on 01.01.2026 @01:04 PM

Respected Sir,

With respect to above, subject matter, kindly find attached herewith-necessary
details as per format Annexure-I, Annexure-II & IV of Regulations.

Yours faithfully,

Aspen
Authorized Signatory
AspenPark Infra Vadodara Private Limited



Encl: Filled in formats as Annexure-I, Annexure-IV and Annexure-II for Q-3 of
FY2025-26.

AspenPark Infra Vadodara Pvt. Ltd.

(Formerly known as Martillo Wind Energy Pvt Ltd.)

Survey No. 33, (Old Survey No.26) Village Pipaliya & Alwa, Tal-Waghodia, Dist. Vadodara - 391760, Gujarat. India.

Tel.: +91 2668 245301/245302, Fax : +91-2668 245303

Registered Office : Survey No.33 (Old Survey No.26) Village-Pipaliya, Tal-Waghodia, Dist. Vadodara-391760, Gujarat India.

CIN : U45100GJ2017PTC097437 www.aspensez.in

ANNEXURE II
QUARTERLY REPORT BY FORUM

Name of the Forum: **AspenPark Infra Vadodara Private Limited- Pipaliya**
Quarter: **Third Quarter Financial Year: 2025-26**

Format I

Sr. No	Parameters	Delay in restoring supply	Quality of supply	Meter problem	Billing problems	Quality of service	Others	Total
1	Grievances Pending at the end of previous quarter	0	0	0	0	0	0	0
2	Grievances received during the quarter	0	0	0	0	0	0	0
3	Total Grievances (1+2)	0	0	0	0	0	0	0
4	Grievances redressed during the quarter	0	0	0	0	0	0	0
5	Balance Grievances to be redressed (3-4)	0	0	0	0	0	0	0
6	Grievances Successfully redressed during the quarter	a) Within 30 days	-	-	-	-	-	-
		b) After 30 days along with reasons in brief	-	-	-	-	-	-
	Total	-	-	-	-	-	-	-
7	Grievances in the process of redressal	0	0	0	0	0	0	0
8	Grievances pending for more than 30 Days along with reasons in brief	0	0	0	0	0	0	0
9	Number of Cases redressed in favour of the Licensee	-	-	-	-	-	-	-
10	Number of Cases redressed in favour of the Consumers	-	-	-	-	-	-	-
11	Others	-	-	-	-	-	-	-
12	No. of sittings in the quarter				0			
13	No. of sitting attended by the Chairperson				0			
14	No. of sitting attended by the Technical Member				0			
15	No. of sitting attended by the Independent Member				0			



Format II

Status of pending implementation of order of CGRF issued in favour of consumers (during the Current quarter)

Sr. No.	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgment No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman? Yes/No	Status of CGRF order/ implementation (Provide date of compliance in case order is implemented)
-	-	-	-	-	-	-	-	-

Format II.

Status of pending implementation of order of CGRF issued in favour of consumers (during the previous quarters)

Sr. No.	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgment No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman? Yes/No	Status of CGRF order/ implementation (Provide date of compliance in case order is implemented)
-	-	-	-	-	-	-	-	-



Suggested Formats for Online updation

Details of CGRF & Ombudsman				
S.No.	State/SERC	CGRF		Ombudsman
		No. of CGRFs	Details of the concerned officials for each CGRF	Details of the Ombudsman
01	Gujarat	AspenPark Infra Vadodara Pvt.Ltd – Pipaliya	Mr. Apurva Shah -Chairperson Mr.Nilesh H Dave -Independent member Mr. Rajneesh Pandey -Finance/ Account member Mr.Mitesh Solanki - Consumer member Mr. Jalpesh Panchal Convener	

Vacancies				
S.No.	State / SERC	CGRF		Ombudsman
		Vacant Position	Period since when vacancy has arisen	Period since when vacancy has arisen
-	-	-	-	-

Disposal of Grievances by CGRF		
1	Name of CGRF	AspenPark Infra Vadodara Private Limited -Pipaliya
2	No. of Grievances outstanding at the close of previous quarter	0
3	No. of Grievances received during the quarter	0
4	No. of Grievances disposed during the quarter	0
5	No. of Grievances pending at the close of the quarter	0
6	No. of Grievances pending which are older than two months	0
7	No. of sittings of CGRFs in the quarter	0

Disposal of Grievances by Ombudsman		
1	Name of Ombudsman	
2	No. of Grievances outstanding at the close of previous quarter	
3	No. of Grievances received during the quarter	
4	No. of Grievances disposed during the quarter	



5	No. of Grievances pending at the close of the quarter	
6	No. of Grievances pending which are older than two months	
7	No. of sittings of Ombudsman in the quarter	
<u>Status of Achievement of Standards of Performance (SOP)</u>		
1	Name of State	
2	The date and details of notification of SOP by SERC	
3	The date and details on which the licensee has furnished the report to SERC under Section 59 (1) for the last Financial Year	
4	Links to the reports submitted by the licensees	
5	The number of cases in which compensation was made under subsection (2) of section 57	
6	The aggregate amount of the compensation paid	
7	The date and details of the report published by SERC under Section 59 (2)	

Annexure – IV

Quarterly reports by Ombudsman

Sr. No	CGRF	Representations			Representation disposed of				Pending at the end of the quarter	Representation disposed of within 45 days	Representation disposed of after 45 days along with reason in brief	Number of sitting in a quarter
		Pending at the start of Quarter	Received during the Quarter	Total	In favour of applicant	In favour of licensee	Others	Total				

