

ANNEXURE II

QUARTERLY REPORT BY FORUM

Name of the Forum : Circle CGRF UGVCL Mehsana

Quarter: 1

Financial Year : 2025-26

Format I

Sr. No.	Parameters	Delay in Restoring Supply	Quality of Supply	Meter Problems	Billing Problems	Quality of Service	Others	Total
1	Grievances Pending at the end of previous quarter	0	0	0	0	0	0	0
2	Grievances received during the quarter	0	0	0	2	0	0	2
3	Total grievances (1+2)	0	0	0	2	0	0	2
4	Grievances redressed during the quarter	0	0	0	1	0	0	1
5	Balance grievances to be attended (3-4)	0	0	0	1	0	0	1
6	Grievances successfully redressed during the quarter	Within 30 day	0	0	0	1	0	0
		After 30 days along with reasons in brief	0	0	0	0	0	0
		Total	0	0	0	1	0	0
7	Grievances in the process of redressal	0	0	0	1	0	0	1
8	Grievances pending for more than 30 days along with reasons in brief	0	0	0	0	0	0	0
9	Number of Cases redressed in favour of the Licensee	0	0	0	1	0	0	1
10	Number of Cases redressed in favour of the Consumers	0	0	0	0	0	0	0
11	Others	0	0	0	0	0	0	0
12	No. of sittings in the quarter	1						
13	No. of sitting attended by the Chairperson	1						
14	No. of sitting attended by the Independent Member	1						
15	No. of sitting attended by the Consumer Representative	1						
16	No. of sitting attended by the Prosumer Representative	1						
17	No. of sitting attended by the Finance Member	1						

FY 2025-26	Quarter-1
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Format - II

Status of implementation of order of CGRF issued in favour of consumers (during the current quarter)

[illegible]

Format - II

Status of pending implementation of order of CGRF issued in favour of consumers (during the previous quarter)

[illegible]