

## QUARTERLY REPORT BY COMPANY

**(FORMAT-I)**

**Quarter: I**

**Financial Year: 2025-26**

| Sr. No. | Parameter  |                | Delay in restoring Supply | Quality of Supply | Meter Problem | Billing Problem | Quality of Service | Others | Total |
|---------|--|----------------|---------------------------|-------------------|---------------|-----------------|--------------------|--------|-------|
| 1       | Grievances pending at the end of previous quarter    |                |                           |                   |               |                 |                    |        | 0     |
| 2       | Grievances received during the quarter               |                |                           |                   |               |                 |                    |        | 0     |
| 3       | Total Grievances (1+2)                               |                |                           |                   |               |                 |                    |        | 0     |
| 4       | Grievances redressed during the quarter              |                |                           |                   |               |                 |                    |        | 0     |
| 5       | Balance grievances to be attended (3-4)              |                |                           |                   |               |                 |                    |        | 0     |
| 6       | Grievances successfully redressed during the quarter | Within 30 days |                           |                   |               |                 |                    |        | 0     |
|         |  | After 30 days  |                           |                   |               |                 |                    |        | 0     |
|         |  | Total          |                           |                   |               |                 |                    |        | 0     |
| 7       | Grievances in the process of redressal               |                |                           |                   |               |                 |                    |        | 0     |
| 8       | Grievances pending for more than 30 days             |                |                           |                   |               |                 |                    |        | 0     |
| 9       | Number of cases redressed in favour of Licensee      |                |                           |                   |               |                 |                    |        | 0     |
| 10      | Number of cases redressed in favour of Consumers     |                |                           |                   |               |                 |                    |        | 0     |
| 11      | Others   |                |                           |                   |               |                 |                    |        | 0     |
|         |  |                |                           |                   |               |                 |                    |        |       |

|    |   |   |   |
|----|---|---|---|
|    |   | <b>CGRF - Torrent Power Limited Dahej</b> |   |
| 12 | No. of sittings in the quarter                                |   | 3 |
| 13 | No. of sittings attended by Chairperson                       |   | 3 |
| 14 | No. of sittings attended by Technical Member                  |   | 3 |
| 14 | No. of sittings attended by Finance Member                    |   | 3 |
| 15 | No. of sittings attended by Independent Member                |   | 3 |
| 16 | No. of sittings attended by Representative of Consumer Member |   | 3 |
| 17 | No. of sittings attended by Representative of Prosumer Member |   | 3 |

**FORMAT-IV****Status of implementation of order of CGRF issued in favor of Consumers (during the current quarter)**

| <b>Sr. No.</b> | <b>Case No.</b> | <b>Name of Applicant</b> | <b>Subject of the case in brief</b> | <b>CGRF Judgement No. and Date</b> | <b>Order of CGRF in brief</b> | <b>Time period given in order for implementation</b> | <b>Whether consumer approached the Ombudsman? YES/No</b> | <b>Status of CGRF order/implementation (Provide date of completion in case order is implemented)</b> |
|----------------|-----------------|--------------------------|-------------------------------------|------------------------------------|-------------------------------|--|--|--|
| 1              |                 |                          |                                     |                                    |                               |  |  |  |
| 2              |                 |                          |                                     |                                    |                               |  |  |  |
| 3              |                 |                          |                                     |                                    |                               |  |  |  |

**FORMAT-IV****Status of pending implementation of order of CGRF issued in favor of Consumers (during the previous quarters)**

| <b>Sr. No.</b> | <b>Case No.</b> | <b>Name of Applicant</b> | <b>Subject of the case in brief</b> | <b>CGRF Judgement No. and Date</b> | <b>Order of CGRF in brief</b> | <b>Time period given in order for implementation</b> | <b>Whether consumer approached the Ombudsman? YES/No</b> | <b>Status of compliance on CGRF order (Provide date of completion in case order is implemented)</b> |
|----------------|-----------------|--------------------------|-------------------------------------|------------------------------------|-------------------------------|--|--|---|
| 1              |                 |                          |                                     |                                    |                               |  |  |   |
| 2              |                 |                          |                                     |                                    |                               |  |  |   |
| 3              |                 |                          |                                     |                                    |                               |  |  |   |