

Name of Forum
Madhya Gujarat Vij Company Limited, Corporate Office, Vadodara (Format I)
Quarter 1st i.e. Apr 25 to June 25 of FY 2025-26

Sr No.	Parameters	Delay in Restoring supply	Quality of Supply	Meter Problem	Billing Problem	Quality of service	Others	Total
1	Grievances pending at end of previous quarter	0	0	0	0	0	0	0
2	Grievances received during this quarter	0	0	0	7	0	0	7
3	Total grievances (1 + 2)	0	0	0	7	0	0	7
4	Grievances redressed during the quarter	0	0	0	7	0	0	7
5	Balance Grievances to be attended (3-4)	0	0	0	0	0	0	0
6	Grievances successfully redressed during the quarter.	a) Within 30 days	0	0	7	0	0	7
		b) After 30 days	0	0	0	0	0	0
		Total	0	0	7	0	0	7
7	Grievances in the process of redressal	0	0	0	0	0	0	0
8	Grievances pending for more than 30 days	0	0	0	0	0	0	0
9	Number of cases redressed in favour of licensee	0	0	0	0	0	0	0
10	Number of cases redressed in favour of consumers	7						
11	Others	0						
12	Number of sitting in the quarter	2						
13	Number of sitting attended by Chairperson	2						
14	Number of sitting attended by Fin. Member	2						
15	Number of sitting attended by Independent Member	2						
16	Number of sitting attended by Consumer's Representative	2						
17	Number of sitting attended by Prosumer's Representative	2						

Name of Forum
Madhya Gujarat Vij Co Limited, Vadodara (Format II)
Quarter 1st i.e. Apr 25 June 25 of FY 2025-26

Sr No.	Case No.	Name of Applicant	Address	Subject of the case in brief	CGRF judgement No and Date	Order of CGRF in brief	Time period given in order for implementation	Whether Consumer approached the Electricity Ombudsman? Yes / No	Status of compliance on CGRF order (provide date of completion in case order is implemented)
1	MG-I-01-2025-26	M/s. Khatushyam Paper Ind. P Ltd.	Block No.397, Village Jinjar, Dist. Kheda	Suspension of soumoto regarding excess power demand	459 dtd.19/06/2025	Estimate for enhance in CD from 1800 KVA to 1960 KVA is in order and Respondent shall grant 15 days time for payment of the Estimate as per request of Complainant	15 days	No	Complainant has made the payment of the Estimate on 04.07.2025
2	MG-I-02-2025-26	Madhav Stone Crusher	Nr. Nagariya Mahadev, Godhra Dist. Panchmahal	Request to cancel suomoto estimate	460 dtd.19/06/2025	Complainant shall allow to exercise option of aviling LT supply	30 days	No	Complainant allowed to remain in Ltsupply for 124 KW
3	MG-I-03-2025-26	M/s. Anil Colour Ind. P Ltd.	Plot No. 125/1 GIDC, Nandesari	Griv. Reg. Wrong Billing	467 tdttd 08/07/2025	Complainant shall execute final wheeling agreement within 15 days: Banking charges applicable on permitted quantum of Banked Energy. Injection & drawl are in the same DISCOM hence Transmission loss not Applicable. Set off of peak hours Surplus Banked energy to be given during	15	No	
4	MG-I-04-2025-26	M/s. Adroit Pharmacehm P Ltd.	Block No. 550, Manjusar, Ta.Savli	Griv. Reg. Wrong Billing	468 tdttd 08/07/2025	Injection & drawl are in the same DISCOM hence Transmission loss not Applicable.	15	No	
5	MG-I-05-2025-26	M/s. Nandesari Ind. Association	WWTP Plant Cept. 153/A GIDC, Nandesari	Griv. Reg. Wrong Billing	469 tdttd 08/07/2025	Complainant shall execute final wheeling agreement within 15 days: Injection & drawl are in the same DISCOM hence Transmission loss not Applicable. The complainant has executed provisional Solar wheeling agreement for Captive consumption under Gujarat Solar Policy 2023 and	15	No	
6	MG-I-06-2025-26	M/s. Satyendra Packaging Ltd.	Zankaria, Dist. Anand	Griv. Reg. Wrong Billing	470 tdttd 08/07/2025	Complainant shall execute final wheeling agreement within 15 days: Banking charges applicable on permitted quantum of Banked Energy.	15	No	
7	MG-I-07-2025-26	M/s. Satyendra Packaging Ltd.	Dakor Mahudha Road, Vill. Bordi, Thasra	Griv. Reg. Wrong Billing	471 tdttd 08/07/2025	Complainant shall execute final wheeling agreement within 15 days: Banking charges applicable on permitted quantum of Banked Energy.	15	No	