

Name of Forum									
Madhya Gujarat Vij Company Limited, Circle Office, Godhra (Format I)									
Quarter 1st i.e. Apr 25 to June 25 of FY 2025-26									
Sr No.	Parameters	Delay in Restoring supply/Disconnection of supply	Quality of Supply	Meter Problem	Billing Problem	Quality of service/ New Connection	Others	Total	
1	Grievances pending at end of previous quarter	1	1	0	0	0	0	2	
2	Grievances received during this quarter	1	0	0	0	0	5	6	
3	Total grievances (1 + 2)	2	1	0	0	0	5	8	
4	Grievances redressed during the quarter	2	1	0	0	0	5	8	
5	Balance Grievances to be attended (3-4)	0	0	0	0	0	0	0	
6	Grievances successfully redressed during the quarter.	a) Within 30 days	2	1	0	0	0	5	8
		b) After 30 days	0	0	0	0	0	0	0
		Total	2	1	0	0	0	5	8
7	Grievances in the process of redressal	0	0	0	0	0	0	0	
8	Grievances pending for more than 30 days	0	0	0	0	0	0	0	
9	Number of cases redressed in favour of licensee	0	0	0	0	0	0	0	
10	Number of cases redressed in favour of consumers	2	1	0	0	0	3	6	
11	Others /Settled/Withdrawn	0	0	0	0	0	2	2	
12	Number of sitting in the quarter	3							
13	Number of sitting attended by Chairperson	3							
14	Number of sitting attended by Finance Member	3							
15	Number of sitting attended by Independent Member	3							

Name of Forum

Madhya Gujarat Vij Co Limited, Godhra (Format II)

Status of pending implementation of order of CGRF issued in favor of consumers (Previous & Current Quarter)

Quarter 1st i.e. Apr 25 June 25 of FY 2025-26

[illegible]