

| Name of Forum                                    |                                                       | Madhya Gujarat Vij Company Limited Anand Circle, Anand (Format I) |                   |               |                 |                    |        |       |
|--------------------------------------------------|-------------------------------------------------------|-------------------------------------------------------------------|-------------------|---------------|-----------------|--------------------|--------|-------|
| Quarter 1st i.e. Apr 25 to June 25 of FY 2025-26 |                                                       |                                                                   |                   |               |                 |                    |        |       |
| Sr No.                                           | Parameters                                            | Delay in Restoring supply                                         | Quality of Supply | Meter Problem | Billing Problem | Quality of service | Others | Total |
| 1                                                | Grievances pending at end of previous quarter         | 0                                                                 | 0                 | 0             | 0               | 0                  | 0      | 0     |
| 2                                                | Grievances received during this quarter               | 0                                                                 | 0                 | 0             | 0               | 0                  | 0      | 0     |
| 3                                                | Total grievances (1 + 2)                              | 0                                                                 | 0                 | 0             | 0               | 0                  | 0      | 0     |
| 4                                                | Grievances redressed during the quarter               | 0                                                                 | 0                 | 0             | 0               | 0                  | 0      | 0     |
| 5                                                | Balance Grievances to be attended (3-4)               | 0                                                                 | 0                 | 0             | 0               | 0                  | 0      | 0     |
| 6                                                | Grievances successfully redressed during the quarter. | a) Within 30 days                                                 | 0                 | 0             | 0               | 0                  | 0      | 0     |
|                                                  |                                                       | b) After 30 days                                                  | 0                 | 0             | 0               | 0                  | 0      | 0     |
|                                                  |                                                       | Total                                                             | 0                 | 0             | 0               | 0                  | 0      | 0     |
| 7                                                | Grievances in the process of redressal                | 0                                                                 | 0                 | 0             | 0               | 0                  | 0      | 0     |
| 8                                                | Grievances pending for more than 30 days              | 0                                                                 | 0                 | 0             | 0               | 0                  | 0      | 0     |
| 9                                                | Number of cases redressed in favour of licensee       | 0                                                                 | 0                 | 0             | 0               | 0                  | 0      | 0     |
| 10                                               | Number of cases redressed in favour of consumers      | 0                                                                 |                   |               |                 |                    |        |       |
| 11                                               | Others                                                | 0                                                                 |                   |               |                 |                    |        |       |
| 12                                               | Number of sitting in the quarter                      | 0                                                                 |                   |               |                 |                    |        |       |
| 13                                               | Number of sitting attended by Chairperson             | 0                                                                 |                   |               |                 |                    |        |       |
| 14                                               | Number of sitting attended by Technical Member        | 0                                                                 |                   |               |                 |                    |        |       |
| 15                                               | Number of sitting attended by Independent Member      | 0                                                                 |                   |               |                 |                    |        |       |

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| Name of Forum                                                  |  |
| Madhya Gujarat Viji Co Limited, Anand Circle Anand (Format II) |  |
| Quarter 1st i.e. Apr 25 June 25 of FY.2025-26                  |  |

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