

ANNEXURE II
QUARTERLY REPORT BY FORUM

Name of the Forum: **Jubilant Infrastructure Limited**
Quarter: **1st Quarter** Financial Year: **2025-26**

Format I

Sr. No	Parameters	Delay in restoring supply	Quality of supply	Meter problem	Billing problems	Quality of service	Others	Total
1	Grievances Pending at the end of previous quarter	NIL	NIL	NIL	NIL	NIL	NIL	NIL
2	Grievances received during the quarter	NIL	NIL	NIL	NIL	NIL	NIL	NIL
3	Total Grievances (1+2)	NIL	NIL	NIL	NIL	NIL	NIL	NIL
4	Grievances redressed during the quarter	NIL	NIL	NIL	NIL	NIL	NIL	NIL
5	Balance Grievances to be redressed (3-4)	NIL	NIL	NIL	NIL	NIL	NIL	NIL
6	Grievances Successfully redressed during the quarter	NIL	NIL	NIL	NIL	NIL	NIL	NIL
		NIL	NIL	NIL	NIL	NIL	NIL	NIL
		NIL	NIL	NIL	NIL	NIL	NIL	NIL
7	Grievances in the process of redressal	NIL	NIL	NIL	NIL	NIL	NIL	NIL
8	Grievances pending for more than 30 Days along with reasons in brief	NIL	NIL	NIL	NIL	NIL	NIL	NIL
9	Number of Cases redressed in favour of the Licensee	NIL	NIL	NIL	NIL	NIL	NIL	NIL
10	Number of Cases redressed in favour of the Consumers	NIL	NIL	NIL	NIL	NIL	NIL	NIL
11	Others	NIL	NIL	NIL	NIL	NIL	NIL	NIL
12	No. of sittings in the quarter	1						
13	No. of sitting attended by the Chairperson	1						
14	No. of sitting attended by the Technical Member	1						
15	No. of sitting attended by the Independent Member	1						



Format II

Status of pending implementation of order of CGRF issued in favour of consumers (during the Current quarter)

Sr. No.	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgment No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman? Yes/No	Status of CGRF order/ implementation (Provide date of compliance in case order is implemented)
	NIL	NIL	NIL	NIL	NIL	NIL	No	NIL

Format II.

Status of pending implementation of order of CGRF issued in favour of consumers (during the previous quarters)

Sr. No.	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgment No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman? Yes/No	Status of CGRF order/ implementation (Provide date of compliance in case order is implemented)
	NIL	NIL	NIL	NIL	NIL	NIL	No	NIL

