QUARTERLY REPORT BY COMPANY

(FORMAT-I)

Quarter: IV Financial Year: 2024-25

Sr. No.	Parameter		Delay in restoring Supply	Quality of Supply	Meter Problem	Billing Problem	Quality of Service	Others	Total
1	Grievances pending at th							0	
2	Grievances received duri							0	
3	Total Grievances (1+2)								0
4	Grievances redressed dur					:-		0	
5	Balance grievances to be							0	
	Grievances successfully redressed during the quarter	Within 30 days					· · ·	-	0
6		After 30 days							0
		Total			1.00		- 3		0
7	Grievances in the proces							0	
8	Grievances pending for r							0	
9	Number of cases redress							0	
10	Number of cases redress							0	
11	Others							0	
		CGRF - T	orrent Powe	r Limited D	ahej (upto 2	8.02.2025)			
12	No. of sittings in the qua	rter				2			7115-2
13	No. of sittings attended b			843	2				
14	No. of sittings attended b	y Technical Member				2			
15	No. of sittings attended b	by Independent Member				0			

	CGRF - Torrent Power Limited Dahej - Corporate (from 01.03.2025)					
12	No. of sittings in the Quarter	1				
13	No. of sittings attended by Chairperson	1				
14	No. of sittings attended by Finance Member	1				
15	No. of sittings attended by Independent Member	1				
16	No. of sittings attended by Representative of Consumer Member	1				
17	No. of sittings attended by Representative of Prosumer Member	1				

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Status of implementation of order of CGRF issued in favor of Consumers (during the current quarter)

Sr. No.	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgement No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman? YES/No	Status of CGRF order/implementation (Provide date of completion in case order is implemented)
1								
2								
3			181				70	

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Status of pending implementation of order of CGRF issued in favor of Consumers (during the previous quarters)

Sr. No.	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgement No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman? YES/No	Status of compliance on CGRF order (Provide date of completion in case order is implemented)
1						#: #:		
2								
3							× ×	