QUARTERLY REPORT BY COMPANY

(FORMAT-I)

Quarter: III

Financial Year: 2024-25

Sr. No.	Para	Delay in restoring Supply	Quality of Supply	Meter Problem	Billing Problem	Quality of Service	Others	Total	
1	Grievances pending at th					4	, a	Q	
2	Grievances received duri				χ.		Will I	0	
3	Total Grievances (1+2)				*	± 30	-	0	
4	Grievances redressed dur							0	
5	Balance grievances to be attended (3-4)						* * * .	~	0
	Grievances successfully redressed during the quarter	Within 30 days					VIII 3		0
6		After 30 days		*,					0
		Total							0
7	Grievances in the process of redressal						W _k		0
8	Grievances pending for a							0	
9	Number of cases redress							0	
10	Number of cases redressed in favour of Consumers		1)			÷-			0
11	Others						3:8	0	
12	No. of sittings in the qua	3							
13	No. of sittings attended b	3							
14	No. of sittings attended b	0							
15	No. of sittings attended b	0							

FORMAT-IV
Status of implementation of order of CGRF issued in favor of Consumers (during the current quarter)

Sr. No.	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgement No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman?	Status of CGRF order/implementation (Provide date of completion in case order is implemented)
1		E 1						
2							=	
3						ä		

FORMAT-IV

Status of pending implementation of order of CGRF issued in favor of Consumers (during the previous quarters)

Sr. No.	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgement No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman? YES/No	Status of compliance on CGRF order (Provide date of completion in case order is implemented)
1					E			
2							7	
3								