## **QUARTERLY REPORT BY COMPANY**

## (FORMAT-I)

Financial Year: 2024-25

Quarter: II

Delay in Quality **Billing** Quality of Meter Sr. restoring Parameter Others Total of Supply **Problem Problem** Service No. Supply Grievances pending at the end of previous quarter 0 Grievances received during the quarter 2 0 3 Total Grievances (1+2) 0 4 Grievances redressed during the quarter 0 Balance grievances to be attended (3-4) 5 0 Within 30 days 0 Grievances successfully redressed After 30 days 0 6 during the quarter Total 0 Grievances in the process of redressal 0 8 Grievances pending for more than 30 days 0 Number of cases redressed in favour of Licensee 0 9 Number of cases redressed in favour of Consumers 0 10 11 Others 0 No. of sittings in the quarter 3 12 No. of sittings attended by Chairperson 3 13 3 14 No. of sittings attended by Technical Member No. of sittings attended by Independent Member 0 15

FORMAT-IV

Status of implementation of order of CGRF issued in favour of Consumers (during the current quarter)

Sr. No.	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgement No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman? YES/No	Status of CGRF order/implementation (Provide date of completion in case order is implemented)
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## **FORMAT-IV**

Status of pending implementation of order of CGRF issued in favour of Consumers (during the previous quarters)

Sr. No.	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgement No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman?	Status of compliance on CGRF order (Provide date of completion in case order is implemented)
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