

Name of Forum								
Madhya Gujarat Vij Company Limited, Corporate Office, Vadodara (Format I)								
Quarter 2nd i.e. July 24 to Sept 24 of FY 2024-25								
Sr No.	Parameters	Delay in Restoring supply	Quality of Supply	Meter Problem	Billing Problem	Quality of service	Others	Total
1	Grievances pending at end of previous quarter	0	0	0	0	0	0	0
2	Grievances received during this quarter	1	0	0	13	0	3	17
3	Total grievances (1 + 2)	1	0	0	13	0	3	17
4	Grievances redressed during the quarter	1	0	0	13	0	0	14
5	Balance Grievances to be attended (3-4)	0	0	0	0	0	3	3
6	Grievances successfully redressed during the quarter.	a) Within 30 days	1	0	0	13	0	14
		b) After 30 days	0	0	0	0	0	0
		Total	0	0	0	13	0	0
7	Grievances in the process of redressal	0	0	0	0	0	3	3
8	Grievances pending for more than 30 days	0	0	0	0	0	2	2
9	Number of cases redressed in favour of licensee	5						
10	Number of cases redressed in favour of consumers	9						
11	Others	0						
12	Number of sitting in the quarter	3						
13	Number of sitting attended by Chairperson	3						
14	Number of sitting attended by Technical Member	3						
15	Number of sitting attended by Independent Member	0						

Name of the Forum
Madhya Gujarat Vij Company Limited
Qtr- II, July 2024 to Sept 2024 of 2024-25

Sr No.	Case No.	Name of Applicant	Address	Subject of the case in brief	CGRF Judgement No and Date	Order of CGRF in brief	Time period given in order for implementation	Whether Consumer approached the Electricity Ombudsman? Yes / No	Status of compliance on CGRF order (provide date of completion in case order is implemented)
1	MG-II-13-2024-25	M/s. K J Enterprise	Plot No.2221, Phase-4 GIDC Estate, VUnagar 388121	Slow meter assessment period	303 / 01.08.24	slowness bill to be revised for 87 days instead of 180 days	7	No	
2	MG-II-14-2024-25	Shri Jatansinh Mansaram Yadav Adarsh Resort	L S No.374, Simlaj, Tal: Thasra, Dist: Kheda	To cancel suomotu estimate issued for LT to HT, consumer No.	304 / 01.08.24	suomoktu estimate issued to enhance Contract Demand from 80 KW LT, 120 KVA HT shall be cancelled after receipt of minimum charges for two years.	30	No	Rs.1.89,600/- paid on 20.08.2024
3	MG-II-15-2024-25	M/s. Satswaram Tradelinks P Ltd.,	Block No.371, Kashipura Sarar Road Behind POR GIDC POR Vadodara 391243	Suomotu HT estimate for additional load consumer No.13723	330/ 24.09.24	Suomotu procedure & estimate to enhance Contract Demand from 500 KVA HT to 575 KVA HT is in order.	30	No	
4	MG-II-16-2024-25	M/s. Universal Manufacturing Industries	Plot No.74 - 75 Por Industrial Estate POR , Dist Vadodara	To cancel suomotu estimate issued for LT to HT, consumer No.02312/04791/8	331/ 24.09.24	Suomotu estimate issued to enhance Contract Demand from 99 KW (LT) to 127 KVA (HT) shall be cancelled after receipt of minimum charges for two years.	30	No	
5	MG-II-17-2024-25	M/s. Farmson Pharmaceutical Gujarat P Ltd., (Unit I).	Plot No.40 / 1 & 2 GIDC Industrail Estate Nandesari, Dist: Vadodara	Ambiguity in electricity bill, HT con No.14158	337 / 07.10.24	Electricity Duty levied is in order. If ny dispute, Collector of ED may be approached.	30	No	
6	MG-II-18-2024-25	M/s. Farmson Pharmaceutical Gujarat P Ltd., (Unit I).	Plot No.14 GIDC Industrail Estate Nandesari, Dist: Vadodara	Ambiguity in electricity bill, HT con No.13955	338 / 07.10.24	Electricity Duty levied is in order. If ny dispute, Collector of ED may be approached and MGVCCL to verify bill from 29.05.2018 to Feb 2019 for PF / Penalty by adjusting in next energy bill.	30	No	
7	MG-II-19-2024-25	M/s. Farmson Pharmaceutical Gujarat P Ltd., (Unit I).	Plot No.28-35 GIDC Industrail Estate Nandesari, Dist: Vadodara	Ambiguity in electricity bill, HT con No.13112	339 / 07.10.24	Electricity Duty levied is in order. If ny dispute, Collector of ED may be approached and MGVCCL to verify bill from 29.05.2018 to Feb 2019 for PF / Penalty by adjusting in next energy bill.	30	No	
8	MG-II-20-2024-25	M/s. Royal Pack Industries	946, 947 & 948 GIDC Waghodiya, Dist: Vadodara	Additional estimate under suomotu procedure	332/ 24.09.24	Suomotu procedure & estimate to enhance Contract Demand from 250 KVA HT to 285 KVA HT is in order (Waghodiya, HT con No.14460),	30	No	Suotmou estimate pad on 29.08.2024

Sr No.	Case No.	Name of Applicant	Address	Subject of the case in brief	CGRF judgement No and Date	Order of CGRF in brief	Time period given in order for implementation	Whether Consumer approached the Electricity Ombudsman? Yes / No	Status of compliance on CGRF order (provide date of completion in case order is implemented)
9	MG-II-21-2024-25	M/s. S K Industries	52,61,75 & 76 GIDC Estate Por-Ramangamdi, Vadodara 391243	To cancel suomotu estimate issued for LT to HT, consumer No.02312/02207/9		Under process for issue of order			
10	MG-II-22-2024-25	M/s. Shv Vacuum Technologies	At Block No.13 Shankar Patel estate Village : Manjusar Tal: Savli, Dist : Vadodara	To cancel suomotu HT estimate for additional load, consumer No.14344		Under process for issue of order			
11	MG-II-23-2024-25	M/s. Ambalal Sarabhai Enterprises Ltd.,	1st Floor Bombay Shopping Centre Race Course Road Vadodara-390007	To cancel suomotu HT estimate for additional load, consumer No.13073 (Ranoli Campus)		Under process for issue of order			
12	MG-II-24-2024-25	M/s. Micron Alumina P Ltd.,	Shed No.682 GIDC Makarpura Vadodara 390010	To cancel suomotu estimate issued for LT to HT, consumer No.14212/57692/9		Under process for issue of order			
13	MG-II-25-2024-25	Shri Dhavatkumar Kirtikumar Thakkar	C/o Himanshu Ramniklal Shah 11, Gyandeep Society Anand	Review of CRC order of Anand (O&M) Circle - estimate for LTMD connection.		Under process for issue of order			
14	MG-II-26-2024-25	M/s. PAB Polymers	E-55, GIDC Savli Industrail Estate Manjusar, Dist: 391 755	To cancel suomotu estimate issued for LT to HT, consumer No.19201/103619/1		Under process for issue of order			
15	MG-II-27-2024-25	Firozkhan N Pathan	A/9 Mahi Bunglows OPP: Samarpan Bunglows, Makrand Desai Road, Tandalja Vadodara	Repair (or) replacement of a corrosive LT line end pole		Complainant has called for 2nd time for hearing which is to be held on 08.10.2024			
16	MG-II-28-2024-25	Shri Narendrabhai Khimjibhai Dhodu C/o Patel Saw Mill	Pansora Bhalej Road At : Pansora, Tal: Umreth Dist: Anand	Change of name		Complainant has called for 2nd time for hearing which is to be held on 08.10.2024			
17	MG-II-29-2024-25	M/s. Gaurang Minerals Associates	Station Road Chholaudepur 391165	Use of their Private transformer in LT connection and compensation of rent thereof.		Complainant has called for hearing on 08.10.2024			

Madhya Gujarat Vij Co Limited, Corporate officer, Vadodara
Review Functioning of CGRF & Ombudsman - 2nd Qtr July 24 to Sept 2024

Sr. No.	Type of Complaints	Pending Complaints of previous quarter	Complaints received during this quarter	Total Complaints	No. of Complaints redressed during the period			
					In stipulated time	Beyond Stipulated time	Total	Balance complaints to be redressed
		(C)	(D)	(C+D)				
1	Incorrect Billing	0	13	13	13	0	13	0
2	Quality of Supply issues	0	0	0	0	0	0	0
3	Meter Related	0	0	0	0	0	0	0
4	New Connection	0	1	1	1	0	1	0
5	Disconnection of supply	0	0	0	0	0	0	0
6	Other issues	0	3	3	0	0	0	3
	Total	0	17		14	0	14	3