

ANNEXURE II

QUARTERLY REPORT BY FORUM

Name of the Forum : CGRF Mehsana

Quarter: 1

Financial Year : 2024-25

Format I

Sr. No.	Parameters	Delay in Restoring Supply	Quality of Supply	Meter Problems	Billing Problems	Quality of Service	Others	Total	
1	Grievances pending at the end of previous quarter	0	0	0	0	0	0	0	
2	Grievances received during the quarter	0	0	0	2	0	3	5	
3	Total grievances (1+2)	0	0	0	2	0	3	5	
4	Grievances redressed during the quarter	0	0	0	2	0	3	5	
5	Balance grievances to be attended (3-4)	0	0	0	0	0	0	0	
6	Grievances successfully redressed during the quarter	Within 30 day	0	0	0	2	0	3	5
		After 30 days along with reasons in brief	0	0	0	0	0	0	0
		Total	0	0	0	2	0	3	5
7	Grievances in the process of redressal	0	0	0	0	0	0	0	
8	Grievances pending for more than 30 days along with reasons in brief	0	0	0	0	0	0	0	
9	Number of Cases redressed in favour of the Licensee	0	0	0	0	0	3	3	
10	Number of Cases redressed in favour of the Consumers	0	0	0	2	0	0	2	
11	Others	0	0	0	0	0	0	0	
12	No. of sittings in the quarter	3							
13	No. of sitting attended by the Chairperson	3							
14	No. of sitting attended by the Technical Member	2							
15	No. of sitting attended by the Independent Member	3							

