

Name of Forum
Madhya Gujarat VJ Co Limited, Vadodara (Format II)
Quarter 1st i.e. Apr 24 June 24 of FY 2024-25

Sr No.	Case No.	Name of Applicant	Address	Subject of the case in brief	CGRF Judgement No and Date	Order of CGRF in brief	Time period given in order for Implementation	Whether Consumer approached the Electricity Ombudsman? Yes / No	Status of compliance on CGRF order (provide date of completion in case order is implemented)
1	MG-1-01-2024-25	Shri Bhikhabhai B Patel C/o M/s. Mahakal Dairy Farm	Plot No.130-131, G I D C Nr Essar Petrol Pump Thasra, Dist: Kheda	To cancel suomotu estimate of Rs.11,55,859/- for Increase In Contract Demand, con No.05001/ 04391/3	242 / 4.5.2024	Action of MGVCCL for increase in contract demand from 99KW LT to 130 KVA HT is in order. The request of applicant for billing on 130 KVA HT without executing work for HT connection can not be entertained.	45 days	NO	HT connection work completed by MGVCCL. No work executed by complainant from their end. HT billing commenced from June'24
2	MG-1-02-2024-25	M/s. Tilak Agri Tech	C-18, 243/36, GIDC Estate Waghodhya, Dist: Vadodara 391 760	To cancel suomotu estimate of Rs.11,09,255/- for Increase In Contract Demand, con No.02901/ 05311/4	243 / 4.5.2024	Suomoto Estimate issued by MGVCCL for enhancement of CD from 100KW LT to 125 KVA HT shall be cancelled after receipt of payment of minimum charges for 2 years.	30 days	NO	bill for Minimum charges for 2 years Rs. 247897.50 issued to consumer on 06.06.24 & paid by consumer on 10.06.24
3	MG-1-03-2024-25	Shri Dipakbhai I Brahmabhatt (For M No.1591, LS No.164, Village : Jatundh, Tal: Khambhat, Dist: Anand	Moto Kumarvado At & Post : Khambhat Dist : Anand	To cancel suomotu estimate of Rs.1,25,773/- for Increase In Contract Demand, consumer No. LW MCT - 60272.	244/01.05.2024.	Suomoto Estimate issued by MGVCCL for enhancement of CD from 36.6KW to 50 KW shall be cancelled after receipt of payment of minimum charges for 2 years.	30 days	NO	Complainant has paid Rs. 35217.20 on dt. 08.05.2024, online transaction ID 58108052400027114527
4	MG-1-04-2024-25	1. Shri Minutu Kumar K Thwari 2. Shri Upendra Budhihal Agrawal 3. Laxmi Bhupendrabhai Agrawal 4. Hkeshkumar N Padhiyar 5. Jagrut Kunat Mahale 6. Shri Bharatbhai H Thakkar	Bajwa Gram Panchayatmaa Survey No.307 Shop No.455 to 460 B 463 Bajwa, Dist: Vadodara	Requirement of electric connection at Shop No.455 to 460 & 463 under Survey No.307 of Bajwa Gram Panchayat, Bajwa, Dist: Vadodara	245 / 4.5.202224 Daily Order				
5	MG-1-05-2024-25	Shri Manubhai Karshanbhai Katariya	D-11, Ashoknagar Society OP Road, Diwalpura Vadodara	Appeal against the CRC order dated 06.01.2024 of S E (O&M) MGVCCL Baroda (O&M) Circle, Gotri, Vadodara (complain regarding wrongly installed electric pole at farm, block No.12, of village : Moje Patod, Tal: Padra, Dist: Vadodara)	246 / 4.5.2024	MGVCCL may carry out joint re-survey and issue FQ for shifting of pole within 15 days. MGVCCL may also carry out maintenance of LT line	15 days	NO	MGVCCL has carried out LT line Maintenance. Complainant does not come forward for Joint Re-survey.
6	MG-1-06-2024-25	M/s. Ravi Talkies Owner Bataji Enterprise	At : Bajwa Dist : Vadodara	Appeal against the CRC order dated 03.04.2024 of S E (O&M) MGVCCL Baroda (O&M) Circle, Gotri, Vadodara (complain regarding relief in Electricity bill for Corona (Covid 19) period	247 / 4.5.2024	MGVCCL to waive minimum charges as per GOG GR dtd 20.07.2021 within 15 days for the period 01.04.2021 to 31.03.2022	15 days	NO	Fixed Charge Rs. 47100 waived and credited to consumer No. 02401008721 In May'24
7	MG-1-07-2024-25	M/s. Amil Lifesciences Pvt Ltd., 2nd floor, Prestige Plaza 40, Urmi Society, Nr Urmi Cross Road Vadodara 390020	Unit at : Block No.82/B, ECP Road At & Post : karaktadi Tal: Padra, Dist: Vadodara	Discrepancy in electricity bills, HT con No.13601					
8	MG-1-08-2024-25	Chhayben Narendrakumar Patel	E-88, Axardham Duplex Vikasnagar 2, Vadodara 390007	Cancellation of service connection charges in Rooftop Solar Estimate					
9	MG-1-09-2024-25	Ramilaben Jashwantbhai Patel	B-64, Lavanya Bungalows Ph 2 B/h Himalaya Party Plot Village : Ankhol, Tal: Waghodhya, Dist: Vadodara	Cancellation of service connection charges in Rooftop Solar Estimate					

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10	MG-I-10-2024-25	Mitaben Vikrambhai Patel (Old complaint No.MG-IV-28-2023-24)	B/h Galaxy Petrol Pump Village ; Sojitra, Tal: Sojitra Dist: Anand	Review order dated 29/04/2024 made by C G R F Corporate Office, MGVCL Vadodara- Refund of excess Security Deposit, consumer No.04701/06225/1.					
11	MG-I-11-2024-25	Shri Nitesh Senta	128, Horizon Industrial Park At village : Bamangam Tal: Karjan, Dist: Vadodara	To cancel suomotu estimate issued for LT to HT, consumer No.04054/00845/3					
12	MG-I-12-2024-25	M/s. Newton Equipments P Ltd.,	864/A, G I D C Makarpura, Vadodara 390010	To cancel suomotu estimate issued for LT to HT					

Madhya Gujarat Vij Co Limited, Corporate officer, Vadodara
Review Functioning of CGRF & Ombudsman - 1st Qtr April 24 to June 24

Sr. No.	Type of Complaints	Pending Complaints of previous quarter	Complaints received during this quarter	Total Complaints	No. of Complaints redressed during the period			
					In stipulated time	Beyond Stipulated time	Total	Balance complaints to be redressed
		(C)	(D)	(C+D)				
1	Incorrect Billing	0	7	7	7	0	7	0
2	Quality of Supply issues	0	1	1	1	0	1	0
3	Meter Related	0	0	0	0	0	0	0
4	New Connection	0	1	1	1	0	1	0
5	Disconnection of supply	0	0	0	0	0	0	0
6	Other issues	0	3	3	3	0	3	0
	Total	0	12	12	12	0	12	0

