



DAKSHIN GUJARAT VIJ COMPANY LTD.
 CIN: U40102GJ2003SGC042909
 Regd. & Corporate Office : " Urja Sadan ", Nana Varachha Road,
 Kapodra Char Rasta , Surat-395006.
 Website: www.dgvcl.com email : dgvcl@gebmail.com



To,
 The Secretary,
 Gujarat Electricity Regulatory Commission,
 6th Floor, GIFC One,
 Road 5C, Zone 5, GIFT City,
Gandhinagar-382 355.

Sub: - Standard of Performance- Report for the Qtr-IV of FY: 2023-24.

Ref: - GERC/SEC/2007/963 Dated 27-07-2007.

Dear Sir,

In the above matter, the Standard of Performance Report for the Qtr-IV of FY: 2023-24 following formats is submitted herewith.

Sop Performa	Title	Periodic
Sop 001	Fatal and Non-fatal accident report	Quarterly
Sop 002	Action Taken Report for safety measures complied for the accidents occurred	Half Yearly
Sop 003-B	Format for registering the complaints	Quarterly
Sop 004	Publicity Carried Out	Quarterly
Sop 005	Action taken report by the Complaint Redressal Committees [CRCs]	Quarterly
Sop 006	Failure of Distribution Transformers	Quarterly
Sop 008	Sample Test result for Neutral Voltage	Yearly
Sop 009	Sample Test result for Voltage Variation	Yearly
Sop 010	Sample Test result for Harmonics	Yearly
Sop 011-A,B,C	SAIFI, SAIDI, MAIFI	Quarterly
Sop 013	Meter faults	Quarterly
Sop 015	Release of New Connection status	Quarterly
Sop 016	Compensation details	Quarterly

The half yearly formats [1] Performa SOP 012 - System Losses at EHT/11 KV and below and [2] Performa SOP 014: Statement Showing the ATC losses, collection efficiency and Billing Efficiency can be submitted on finalization of Half/Annual Accounts of the Company.

A softcopy of the above mentioned SOP Reports has been also sent through e-mail on the e-mail IDs:

gerc@gercin.org, santosh@gercin.org and abhishekmakwana@gercin.org

Thanking You,

Yours Faithfully

Add Chief Engineer [C&R]

Encl: as above.

