

Ref: MUL/GERC/CGRF/2023-24/4-3/15.04.2024

April 15, 2024

To,

**The Secretary,**  
**Gujarat Electricity Regulatory Commission (GERC)**  
6th Floor, GIFT ONE,  
Road 5-C, Zone 5, GIFT CITY,  
Gandhinagar - 382355  
Gujarat – India

**Sub: Quarterly Report of Internal Redressal Committee for Q4 of FY 23-24**

**Ref:** GERC letter no. GERC/Tech/Mo. 1976 dated 09-09-14

Dear Sir,

With reference to the subject matter and letter under reference, MUL was directed to submit the quarterly report of internal redressal committee performance at the end of each quarter. We hereby submit the Quarterly report of Internal Redressal Committee for Q-4 of FY 2023-24 as per the prescribed format in Annexure- II of GERC (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2011.

Kindly acknowledge receipt of the same.

Thanking you,

Yours sincerely,

For **MPSEZ Utilities Limited,**

  
**Authorized Signatory**

Encl: Quarterly Report of Internal Redressal Committee of MUL for Q-4 of 2023-24.

