

Format II								
Status of implementation of order of CGRF issued in favour of consumers (during the current quarter)								
SR. No.	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgement No. & Date	Order of CGRF in brief	Time period given in order for Implementation	Whether consumer approached the Ombudman? Yes/No	Status of CGRF order/implementation (Provide date of completion in case order is implemented)
1	PG03/005/23.24	Abbas Hasam Tarwani	Pending unit debit as per lab report	2/02.03.2024	(૧) સદરહુ ફરિયાદી ને ૧૭/૦૮/૨૦૧૨ તારીખ ૧૭/૦૨/૨૦૨૨ ના સમય ગાળા ની એવરેજ વપરાશ આવેલ છે અને સદરહુ મીટર બદલ્યા બાદ પણ વપરાશ ની પેટન ઉપર મુજબ ની છે , તે મુજબ વાદીત ૮૮૯૫ યુનીટ ના તારીખ ૧૭/૦૨/૨૦૨૨ પહેલા ના મહીના ની ૩૫૫ યુનીટ પ્રમાણે ટેરીફ કોસ્ટ વગેરેની ગણતરી કરી રીવાઇઝ બીલ અરજદાર ને દિવસ ૦૭ મા આપવુ (૨) ઉપરોક્ત રીવાઇઝ બીલ ના ૩ (ત્રણ) એક સરખા (Month wise) હપ્તા કરી આપવા	Yes	No	As per CGRF order Rs 15958.29 credited to consumer account on dt 05.01.24 hence CGRF judgement imlemented
2	PG04/003/2023.24	Zala Ranjit sinh chatrasinh	after installation of solar meter excess bill amount comes	34/16.03.2024	After re-check the meter in labe open less unit found hence Credit given by PGVL	No	NO	Refund amount given to consumer account rs 11869.65 as per CGRF order
3	PG04/004/2023.24	Chetan Kanji Nishor	Pending new connection and require refund amount paid agains old out standing dues	34/02.03.2024	PGVCL release new connection immediately and wave of DPC charge from 2018 to consumer account	Yes	No	PGVCL release New connection on date 16.03.2024 remaining matter PGVCL file review application
4	PG04/006/2023.24	Jequar & company Limited	fast meter bill for the month of July August 2024	41/22.03.2024	PGVCL revised the bill for the month of July Augut 2024 from average consumption of applicatn last three billing cycle	NO	No	Pending
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1	PG03/005/23.24	Gautam V. Bhatt	Refund of duplicate FQ	89/18.10.23	Licensee made refunde of duplicate FQ paid by consumer	No	No	duplicate FQ Amount refunded to party on dtd 05.10.2023
2	PG03/004/23.24	Ram vastabhai Odera	REFund of SD amount	120/18.12.2023	Licensee should refund the SD amount with interste to party	15 Days	No	SD and interest amount total 364062/ refunded to Party vide cheque No 782504 Date 08.01.2024 Hence order of Bhuj forum implemented