

Format II								
Status of implementation of order of CGRF issued in favour of consumers (during the current quarter)								
SR. No.	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgement No. & Date	Order of CGRF in brief	Time period given in order for Implementation	Whether consumer approached the Ombudman? Yes/No	Status of CGRF order/implementation (Provide date of completion in case order is implemented)
1	PG03/005/23.24	Gautam V. Bhatt	Refund of duplicate FQ	89/18.10.23	Licensee made refunde of duplicate FQ paid by consumer	No	No	duplicate FQ Amount refunded to party on dtd 05.10.2023
2	PG03/004/23.24	Ram vastabhai Odera	REFund of SD amount	120/18.12.2023	Licensee should refund the SD amount with interste to party	15 Days	No	Refund of SD amount with interest under process and same refunded in short time
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	PG-04-04-2022.23	Jaybharat Steel Coporation	Due to wrong recovery of demand charge in open Access bill	72/17.08.2023	Licensee should refund of excess recovery of demand charge	30 days	No	Licenseeee demandign guideline from higher authority for refund amount as per CGRF order
	PG-01-04-2023.24	Palu Khimji Maheshwari	As per lab report debit given by licensee	73/17.08.2023	Licensee should revised the debit entry for pending unit		No	As per CGRF order total 19615.34 credit given to consumer account hence judgement are implemented
	PG-02-02-2023-24	Every day Herbal Beuty care	frequent inteprtion of power supply	81/14.09.2023	maintance , feeder bifuraction etc work for maintain power supply to	30 Days	No	Mainataince Done
	PG-02-03-2023.24	Popat thacker Hareshkumar	Delay release new connecton due to out standing	80/14.09.2023	Licensee release new connection within 7 days	7 days	No	As per CGRF order connection release on dtd 21.09.2023