

Press Note

The Ministry of Power, Government of India has notified the Electricity (Rights of Consumers) Rules, 2020, vide Notification dated 31.12.2020. Further, State Electricity Regulatory Commissions were to either make new Regulations or amend existing Regulations to align the Regulations with the Rules. Accordingly, following Drafts and Explanatory Memorandums were published on 19.02.2022 on the website of the Commission for comments/ suggestions of the Stakeholders;

1. Draft GERC (Electricity Supply Code and Related Matters) (Third Amendment) Regulations, 2022;
2. Draft GERC (Standard of Performance of Distribution Licensee) Regulations, 2022;
3. Draft GERC (Consumer Grievances Redressal Forum and Ombudsman) (First Amendment) Regulations, 2022;
4. Draft GERC (Security Deposit) (Third Amendment) Regulations, 2022;
5. Draft GERC (Licensee's Power to Recover Expenditure incurred in providing supply and other Miscellaneous Charges) (Third Amendment) Regulations, 2022;

Comments/ Suggestions from Stakeholders were received and hearing on the same was scheduled on 04.05.2022 at the Office of the Commission.

Considering the comments/ suggestions received from stakeholders, final Regulations have been notified and Statement of Reasons have been published on the website of the Commission.

This shall enhance ease in the process of getting supply, and shall make licensees responsible to comply with the standards and shall also enhance ease in the process of grievances redressal, etc.

Soft copies of the Notified Regulations and Statement of Reasons are available in the website of the Commission for free download.

Sd/-

(Ranjeeth Kumar J., IAS)

Secretary

Gujarat Electricity Regulatory Commission

Gandhinagar

Date: 16.12.2023