QUARTERLY REPORT BY COMPANY

(FORMAT-I)

Quarter: II Financial Year: 2023-24

Sr. No.	Par	Delay in restoring Supply	Quality of Supply	Meter Problem	Billing Problem	Quality of Service	Others	Total		
1	Grievances pending at th							0		
2	Grievances received dur							0		
3	Total Grievances (1+2)							0		
4	Grievances redressed du							0		
5	Balance grievances to be							0		
	Grievances successfully redressed during the quarter	Within 30 days							0	
6		After 30 days							0	
		Total							0	
7	Grievances in the proces							0		
8	Grievances pending for i							0		
9	Number of cases redress							0		
10	Number of cases redress							0		
11	Others								0	
12	No. of sittings in the quarter		3							
13	No. of sittings attended b	3								
14	No. of sittings attended b	3								
15	No. of sittings attended b	0								

FORMAT-IV
Status of implementation of order of CGRF issued in favour of Consumers (during the current quarter)

Sr. No.	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgement No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman? YES/No	Status of CGRF order/implementation (Provide date of completion in case order is implemented)
1								
2								
3								

FORMAT-IV Status of pending implementation of order of CGRF issued in favour of Consumers (during the previous quarters)

Sr. No.	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgement No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman? YES/No	Status of compliance on CGRF order (Provide date of completion in case order is implemented)
1								
2								
3								