	QUARTERLY REPORT BY FORUM										
	Financial Year 2023-24										
	Name of the Forum	Bhuj									
	Quarter	2									
	Format on quarterly report to be submiited by CGRF Format	Bhuj									
Sr. No.	Parameters		Delay in Restring supply	Quality of supply	Meter problem s	Billing problem s	Quality of service	Delay in releasin g new connecti on	Others	Total	Remark s
1	Grievances Pending at end of previous quarter		0	0	0	2	0	0	0	2	
2	Grievances received during the quarter		0	1	1	0	0	2	1	5	
3	Total Grievances (1+2)		0	1	1	2	0	2	1	7	
4	Grievances redressed during the quarter		0	1	1	2	0	1	0	5	
5	Balance Grievances to be Attended (3-4)		0	0	0	0	0	1	1	2	
6	Grievances sussessfully redresssed during the quarter	a) Within 30 days b) After 30 days Total	0 0 0	1 0 1	0 1 1	0 2 2	0 0 0	1 0 1	0 0 0	2 3 5	
7	Grievances in the process of redrssal	0	0	0	0	0	0	0	0	0	
8	Grievances Pending for more than 30 Days	0	0	0	0	0	0	0	0	0	
9	Number of Cases redressed in favour of Licensee	1									
10	Number of Cases redressed in favour of Consumers	4									
11	Others (Withdrawn)	0									
	No. of sittings in the Quarter	3									
	No. of sittings attended by Chairperson	3									
	No. of sittings attended by Technical Member	0									
15	No. of sittings attended by Independent Member	3									

For	nat II							
		Statu	is of implemantation	of order of CGRF is	ssued in favour of consu	mers (during the cu	irrent quarter)	
SR. No.	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgement No. & Date	Order of CGRF in brief	Time period given in order for Implementation	Whether consumer approached the Ombudman? Yes/No	Status of CGRF order/implementation (Provide date of completion in case order is implemented)
			Due to wrong recovery of demand charge in open Access bill		Licensee should refund of excess recovery of demand charge		No	
1	PG-04-04-2022.23	Jaybharat Steel Coproration		72/17.08.2023		30 days		Review application done by licensee hearing pending
			As per lab report debit given by licensee	73/17.08.2023	Licensee should revised the debit entry for pending unit			As per CGRF order total 19615.34 credit given to consumer account hence judgement are implemented
2	PG-01-04-2023.24	Palu Khimji Maheshwari					No	
3	PG-02-02-2023-24	Every day Herbal Beuty care	frequent inteprtion of power supply	81/14.09.2023	Licensee should carry out mass maintance, feeder bifuraction etc work for maintain power supply to complainaint	30 Days	No	
			Delay release new connecton due to out standing	80/14.09.2023	Licensee release new connection within 7 days			As per CGRF order connection release on dtd 21.09.2023
4	PG-02-03-2023.24	Popat thacker Hareshkumar				7 days	No	
For	nat II							
		Status	s of implemantation o	f order of CGRF is	sued in favour of consun	ners (during the pre	vious quarter)	
SR. No.	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgement No. & Date	Order of CGRF in brief	Time period given in order for Implementation	Whether consumer approached the Ombudman? Yes/No	Status of CGRF order/implementation (Provide date of completion in case order is implemented)