QUARTERLY REPORT BY FORUM											
Financial Year 2023-24											
Name of the Forum		Bhuj									
Quarter		1									
Format on quarterly report to be submiited by CGRF		Bhuj									
Format		I									
Sr. No.	**Parameters**		**Delay in Restring supply**	**Quality of supply**	**Meter problems**	**Billing problems**	**Quality of service**	**Delay in releasing new connection**	**Others**	**Total**	**Remarks**
1	Grievances Pending at end of previous quarter		**1**	**0**	**0**	**1**	**0**	**0**	**1**	3	
2	Grievances received during the quarter		0	0	1	2	0	0	1	4	
3	Total Grievances (1+2)		**1**	**0**	**1**	**3**	**0**	**0**	**2**	**7**	
4	Grievances redressed during the quarter		1	0	1	1	0	0	2	5	
5	Balance Grievances to be Attended (3-4)		**0**	**0**	**0**	**2**	**0**	**0**	**0**	**2**	
		a) Within 30 days	0	0	0	1	0	0	1	2	
6	Grievances sussessfully redresssed during the quarter	b) After 30 days	1	0	1	0	0	0	1	3	
		Total	**1**	**0**	**1**	**1**	**0**	**0**	**2**	**5**	
7	Grievances in the process of redrssal	0	0	0	0	0	0	0	0	0	
8	Grievances Pending for more than 30 Days	0	0	0	0	1	0	0	0	1	
9	Number of Cases redressed in favour of Licensee	4									
10	Number of Cases redressed in favour of Consumers	0									
11	Others (Withdrawn)	1									
12	No. of sittings in the Quarter	1									
13	No. of sittings attended by Chairperson	0									
14	No. of sittings attended by Technical Member	1									
15	No. of sittings attended by Independent Member	1									

Format II

Status of implemantation of order of CGRF issued in favour of consumers (during the current quarter)

SR. No.	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgement No. & Date	Order of CGRF in brief	Time period given in order for Implementation	Whether consumer approached the Ombudman? Yes/No	Status of CGRF order/implementation (Provide date of completion in case order is implemented)

Format II

Status of implemantation of order of CGRF issued in favour of consumers (during the previous quarter)

SR. No.	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgement No. & Date	Order of CGRF in brief	Time period given in order for Implementation	Whether consumer approached the Ombudman? Yes/No	Status of CGRF order/implementation (Provide date of completion in case order is implemented)
1	PG04-02-2022-23	A.J.High School	Audit recovery of Tariff change	20/09.03.23	tariff change bill should revised	Yes	NO	revised Bill issue & as per CGRF order Total 75260/ Rs credit given to consumer account