QUARTERLY REPORT BY FORM

Name of the Forum : **CGRF-Valsad, DGVCL, Valsad**.

Quarter : 3rd Quarter Financial Year : 2022-23.

Sr. No	**Parameters**		Delay in restoring supply	Quality of supply	Meter problem	Billing problems	Quality of service	Others	Total
1	Grievances Pending at the end of previous quarter		0	0	0	0	0	1	1
2	Grievances received during the quarter		0	0	2	1	0	3	6
3	Total Grievances (1+2)		0	0	2	1	0	4	7
4	Grievances redressed during the quarter		0	0	2	1	0	3	6
5	Balance Grievances to be redressed (3-4)		0	0	0	0	0	1	1
6.	Grievances Successfully redressed during the quarter	a) Within 30 days	0	0	0	1	0	2	3
		b) After 30 days	0	0	2	0	0	1	3
7.	Grievances in the process of redressal		0	0	0	0	0	1	1
8.	Grievances pending for more than 30 Days		0	0	0	0	0	1	0
9	Number of Cases redressed in favour of the Licensee		0	0	2	0	0	2	2
10	Number of Cases redressed in favour of the Consumers		0	0	0	1	0	1	2
11	Others		0	0	0	0	0	2	2
12	No. of sittings in the quarter		6						
13	No. of sitting attended by the Chairperson		6						
14	No. of sitting attended by the Technical Member		6						
15	No. of sitting attended by the Independent Member		6						

Annexure 2

CGRF Valsad

Format II.

Status of pending implementation of order of CGRF issued in favour of consumers (during the previous quarters)-Oct.- 2022 to Dec.2022.

Sr. No.	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgment No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman? Yes/No	Status of CGRF order/ implementation (Provide date of compliance in case order is implemented)
1	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL

Annexure 2

Format II.

Status of implementation of order of CGRF issued in favour of consumers (during the Current quarter)-Oct.2022 to Dec.2022.

Sr. No.	Case No.	Name of Applicant	Subject of the case in brief	CGRF Judgment No. and Date	Order of CGRF in brief	Time period given in order for implementation	Whether consumer approached the Ombudsman? Yes/No	Status of CGRF order/ implementation (Provide date of compliance in case order is implemented)
1.	41/2022-23	Shri Ikabal Abdulbhai Motarwala, Taiwad-Khara Abrama, Tal.Jalalpore, Dist. Navsari.	Regarding Shifting of line	Dt.18.10.2022	Order to shift the line as per estimate paid	07 Day	No	Shifting of line done 25.10.2022
2.	42/2022-23	M/s. Gufic Life Science Pvt. Ltd., Survey No.171, N.H.No.8, Near Grid, Kabilpore, Dist.Navsari	Regarding Supplementary bill for merging of connection bill	Dt.07.12.2022	Order to withdraw the supplementary bill	30 Day	No	DGVCL appeal to High Court