

**Dakshin Gujarat Vij Company Ltd.**

Regd. Office: "Urja Sadan", Corporate Office,
Nana Varachha Road, Kapodara Char Rasta, Surat – 395 006
CIN:U40102GJ2003SGC042909

Commerce & Regulatory Deptt.

Phone No.: 0261 – 2506171/ 2506200
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DGVCL/C&R/SOP/ Qtr-IV/21-22/

No 0 6 9 3 7Date: **22 APR 2022**

To,
The Secretary,
Gujarat Electricity Regulatory Commission,
6th Floor, GIFC One,
Road 5C, Zone 5, GIFT City,
Gandhinagar-382 355.

Sub: - Standard of Performance- Report for the Qtr-IV of FY: 2021-22.

Ref: - GERC/SEC/2007/963 Dated 27-07-2007.

Dear Sir,

In the above matter, the Standard of Performance Report for the Qtr-IV of FY: 2021-22 following formats is submitted herewith.

Sop Performa	Title	Periodic
Sop 001	Fatal and Non-fatal accident report	Quarterly
Sop 002	Action Taken Report for safety measures complied for the accidents occurred	Half Yearly
Sop 003-B	Format for registering the complaints	Quarterly
Sop 004	Publicity Carried Out	Quarterly
Sop 005	Action taken report by the Complaint Redressal Committees [CRCs]	Quarterly
Sop 006	Failure of Distribution Transformers	Quarterly
Sop 008	Sample Test result for Neutral Voltage	Yearly
Sop 009	Sample Test result for Voltage Variation	Yearly
Sop 010	Sample Test result for Harmonics	Yearly
Sop 011-A,B,C	SAIFI, SAIDI, MAIFI	Quarterly
Sop 013	Meter faults	Quarterly
Sop 015	Release of New Connection status	Quarterly
Sop 016	Compensation details	Quarterly

The half yearly formats [1] Performa SOP 012 - System Losses at EHT/11 KV and below and [2] Performa SOP 014: Statement Showing the ATC losses, collection efficiency and Billing Efficiency can be submitted on finalization of Half/Annual Accounts of the Company.

A softcopy of the above mentioned SOP Reports has been also sent through e-mail on the e-mail IDs:

gerc@gercin.org, santosh@gercin.org and abhishekmakwana@gercin.org

Thanking You,

Yours Faithfully

k2 22/4
Add Chief Engineer [C&R]

Encl: as above.

Name of Distribution Licensee: DGVCL									
Quarter : 4 th (i.e JAN '22 TO MARCH '22)									
Year :		2021-22							
Performa - SoP 001: Fatal and Non-fatal accident report									
DGVCL									

NUMBER OF ACCIDENTS FOR THE 3RD QUARTER

Sr.No	Name of Area/Circle	No of accidents in the quarter					Cumulative since the first quarter of the current FY year		
		Departmental		Outside			FH	FA	NFH
		FH	NFH	FH	FA	NFH			
1	Surat City	1	1	2	0	3	10	9	17
2	Surat Rural	0	0	3	1	0	14	17	8
3	Bharuch	0	0	2	1	1	16	40	11
4	Valsad	0	0	2	0	1	24	18	13
DGVCL	TOTAL	1	1	9	2	5	64	84	49

FH - Fatal Human, FA - Fatal Animal. NFH - Non-fatal Human
 10 nos accident occurred in private premises (FHO-9 & FA-1)