QUARTERLY REPORT BY FORUM

Name of the Forum : Grievance Redressal Forum

Quarter : Q-II (Jul-21 to Sep-21) **Financial Year :** FY 2021-22

1. Status of grievance redressal

Sr No	Parameters		Delay in Restoring Supply	Quality of Supply	Meter Problem	Billing Problem	Quality of Service	Others	Total
1	Grievances Pending at end of previous quarter		0	0	0	0	0	0	0
2	Grievances received during this quarter		0	0	0	0	0	0	0
3	Total grievances (1 + 2)		0	0	0	0	0	0	0
4	Grievances attended during this quarter		0	0	0	0	0	0	0
5	Balance grievances to be attended (3 - 4)		0	0	0	0	0	0	0
6	Grievances successfully redressed during this quarter	Within 45 days	0	0	0	0	0	0	0
		After 45 days	0	0	0	0	0	0	0
		Total	0	0	0	0	0	0	0
7	Grievances in the process of redressal		0	0	0	0	0	0	0
8	Grievances pending for more than 45 days		0	0	0	0	0	0	0

2. Status of comliances by Licensee

a. Out of total number of grievances successfully redressed during the quarter, state number of grievances in which the order specifies direction for the licensee : **NIL**

b. Describe the status of lincensee's compliances against each such grievance, which contain the detail like (i) Date of Order, (ii) Time limit specified by the Forum in the order, (iii) Date of compliances, etc.

NA