

QUARTERLY REPORT BY COMPANY

(FORMAT-I)

Quarter: I

Financial Year: 2021-22

Sr. No.	Parameter	Delay in restoring Supply	Quality of Supply	Meter Problem	Billing Problem	Quality of Service	Others	Total
1	Grievances pending at the end of previous quarter							0
2	Grievances received during the quarter							0
3	Total Grievances (1+2)							0
4	Grievances redressed during the quarter							0
5	Balance grievances to be attended (3-4)							0
6	Grievances successfully redressed during the quarter	Within 30 days						0
		After 30 days						0
		Total						0
7	Grievances in the process of redressal							0
8	Grievances pending for more than 45 days							0
9	Number of cases redressed in favour of Licensee							0
10	Number of cases redressed in favour of Consumers							0
11	Others							0
12	No. of sittings in the quarter				3			
13	No. of sittings attended by Chairperson				3			
14	No. of sittings attended by Technical Member				3			
15	No. of sittings attended by Independent Member				3*			

* Independent Member was attending all meeting on WhatsApp video calls.

