

Gujarat Electricity Regulatory Commission

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GERC/TECH/CGRF & Ombudsman Reg./2019/

Dt. ..1.4. OCT 2019

To,
The Electricity Ombudsman
Office of the Electricity Ombudsman
Barrack No. 3,
Polytechnic,
Ambawadi,
Ahmedabad- 380015.

Sub.:- Establishment of sitting bench at Rajkot for performing of the functions of the Ombudsman.

In pursuance to Clause 3.2 of the the GERC (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2019, the Commission hereby establishes a sitting bench at Rajkot for performing the functions of the Ombudsman for the cases pertaining to jurisdictional area of the Paschim Gujarat Vij Company Limited (PGVCL) for one day in a week. The detailed schedule for the working of the sitting bench shall be as decided by the Ombudsman. Till alternate arrangements for the infrastructure facility, the Corporate Office of the Paschim Gujarat Vij Company Limited (PGVCL) shall facilitate the sitting bench of the Ombudsman with infrastructural and logistic facility.

The sitting bench of the Ombudsman shall start its functioning from 01/01/2020.

With Regards,

(Roopwant Singh, IAS)

Secretary

Gujarat Electricity Regulatory Commission Gandhinagar

Cfwc to:

The Managing Director,
Paschim Gujarat Vij Company Ltd.,
Registered & Corporate Office,
"Paschim Gujarat Vij Seva Sadan",
Off. Nana Mava Main Road, Laxminagar,
Rajkot - 360004.

It is requested to facilitate the sitting bench of the Ombudsman with all infrastructure and logistic facilities. The cost for the same shall be reimbursed by the office of the Commission on half yearly basis.