

6th Floor, GIFT ONE, Road 5-C, Zone 5, GIFT CITY, Gandhinagar-382 355. GUJARAT, INDIA Ph.: +91-79-2360 2000 Fax: +91-79-2360 2054/55 E-mail: gerc@gercin.org Website: www.gercin.org

GERC/TECH/CGRF & Ombudsman Reg./2019/

To, The Managing Director Dakshin Gujarat Vij Company Limited Registered & Corporate Office, Nana Varachha Road, Kapodara. Surat 395 006

> Sub.:- Establishment of Consumer Grievance Redressal Forum in the Distribution Licensee.

In accordance with the Clause 2.3 of the GERC (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2019, Notification No. 2 of 2019 dated 30th September, 2019 the Commission, in order to enhance the ease of consumers to reach the Forum, hereby directs Dakshin Gujarat Vij Company Limited to establish one number of Forum in addition to the existing number of Forum/s functioning in the Licensee within the time frame specified in the Regulations.

The Licensee shall report the compliance of this directive.

With Regards,

(Roopwant Singh, IAS)

Secretary

Gujarat Electricity Regulatory Commission

Gandhinagar



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GERC/TECH/CGRF & Ombudsman Reg./2019/

Dt. ..1.4.00T 2019

To, The Managing Director Madhya Gujarat Vij Company Limited, Sardar Patel Vidyut Bhavan, Race Course, Vadodara - 390 007.

> Sub.:- Establishment of Consumer Grievance Redressal Forum in the Distribution Licensee.

In accordance with the Clause 2.3 of the GERC (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2019, Notification No. 2 of 2019 dated 30th September, 2019 the Commission, in order to enhance the ease of consumers to reach the Forum, hereby directs Madhya Gujarat Vij Company Limited to establish one number of Forum in addition to the existing number of Forum/s functioning in the Licensee within the time frame specified in the Regulations.

The Licensee shall report the compliance of this directive.

With Regards,

(Roopwant Singh, IAS)

Secretary

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GERC/TECH/CGRF & Ombudsman Reg./2019/

Dt. ...1.4.0CT 2019

To,
The Managing Director
Paschim Gujarat Vij Company Ltd.,
Registered & Corporate Office,
"Paschim Gujarat Vij Seva Sadan",
Off. Nana Mava Main Road, Laxminagar,
Rajkot – 360 004.

Sub.:- Establishment of Consumer Grievance Redressal Forum in the Distribution Licensee.

In accordance with the Clause 2.3 of the GERC (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2019, Notification No. 2 of 2019 dated 30th September, 2019 the Commission, in order to enhance the ease of consumers to reach the Forum, hereby directs Paschim Gujarat Vij Company Limited to establish one more Forum in addition to the existing number of Forum/s functioning in the Licensee within the time frame specified in the Regulations.

The Licensee shall report the compliance of this directive.

With Regards,

(Roopwant Singh, IAS)

Secretary

Gujarat Electricity Regulatory Commission
Gandhinagar

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GERC/TECH/CGRF & Ombudsman Reg./2019/ Dt. ...1.4..0C. 7 2019

To. The Managing Director Uttar Gujarat Vij Company Limited, Uttar Gujarat Vij Company Ltd., Regd. & Corporate Office, Visnagar Road, Mehsana-384001.

> Sub.:- Establishment of Consumer Grievance Redressal Forum in the Distribution Licensee.

In accordance with the Clause 2.3 of the GERC (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2019, Notification No. 2 of 2019 dated 30th September, 2019 the Commission, in order to enhance the ease of consumers to reach the Forum, hereby directs Uttar Gujarat Vij Company Limited to establish one number of Forum in addition to the existing number of Forum's functioning in the Licensee within the time frame specified in the Regulations.

The Licensee shall report the compliance of this directive.

With Regards,

(Roopwant Singh, IAS)

Secretary

Gujarat Electricity Regulatory Commission

Gandhinagar

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GERC/TECH/CGRF & Ombudsman Reg./2019/

Dt.1.4. OCT 2019

To,
The Vice President (Corporate Affairs),
Torrent Power Limited,
'Samanvay' 600 – Tapovan,
Ambavadi,
Ahmedabad – 380015.

Sub.:- Establishment of Consumer Grievance Redressal Forum in the Distribution Licensee.

In accordance with the Clause 2.3 of the GERC (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2019, Notification No. 2 of 2019 dated 30th September, 2019 the Commission, in order to enhance the ease of consumers to reach the Forum, hereby directs Torrent Power Limited - Distribution (Ahmedabad) to establish one number of Forum in addition to the existing number of Forum/s functioning in the Licensee within the time frame specified in the Regulations.

The Licensee shall report the compliance of this directive.

With Regards,

(Roopwant Singh, IAS)

Secretary

Gujarat Electricity Regulatory Commission Gandhinagar